

# MDHHS Annual Data Submission and Needs Assessment

Community Mental Health of Ottawa County  
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# What is the Annual Data Submission and Needs Assessment?

## Purpose:

To identify, examine and evaluate the mental health needs of the county and provide a mechanism to track changes over time

- Typical Components:
  - Requests for Services and Disposition of Requests
  - Waiting List
  - Priority needs and Planned set of Actions
    - Stakeholder Survey—every other year
  - Community Data Set
- Components for FY 2023:
  - Request for Services and Disposition of Requests
  - Waiting List
  - Community Data Set
  - Stakeholder Survey
  - Priority needs and Planned set of Actions



# Request for Services and Disposition of Requests

Fiscal Year 2023



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# Request for Services and Disposition of Requests

	DD All Ages	Adults with MI	Children with SED	Unknown and All Others	Total
Total # of people who telephoned or walked in	174	683	643	700	<b>2200</b>
Total # referred out due to Non-MH needs (of Row 1)	0	41	4	62	<b>107</b>
Total # who requested services the CMHSP provides (of row1)	174	642	639	638	2093
Of those who requested services CMH provides- How many people did not meet eligibility through phone or other screen	0	73	47	326	<b>446</b>
Of those who requested services CMH provides- How many people were scheduled for assessment	153	405	490	5	<b>1053</b>
Other- incomplete call, crisis or emergency, consultation, information only, and other	21	164	102	307	594



# CMHOC Assessment

	DD All Ages	Adults with MI	Children with SED	Unknown and All Others	Total
Of those scheduled for assessment—How many did not receive eligibility determination (dropped out, no show, etc.)	77	63	33	3	<b>176</b>
Of those scheduled for assessment, how many did not meet eligibility criteria	16	56	36	2	<b>110</b>
Of those scheduled for assessment—How many people met the CMHOC eligibility criteria	61	277	422	0	<b>760</b>
Of those meeting eligibility criteria—How many met Immediate admission criteria	61	277	203	0	<b>541</b>
Of those meeting eligibility criteria—How many were put on a waiting list	0	0	219	0	219

# CMHOC's Story: FY 2023





2023

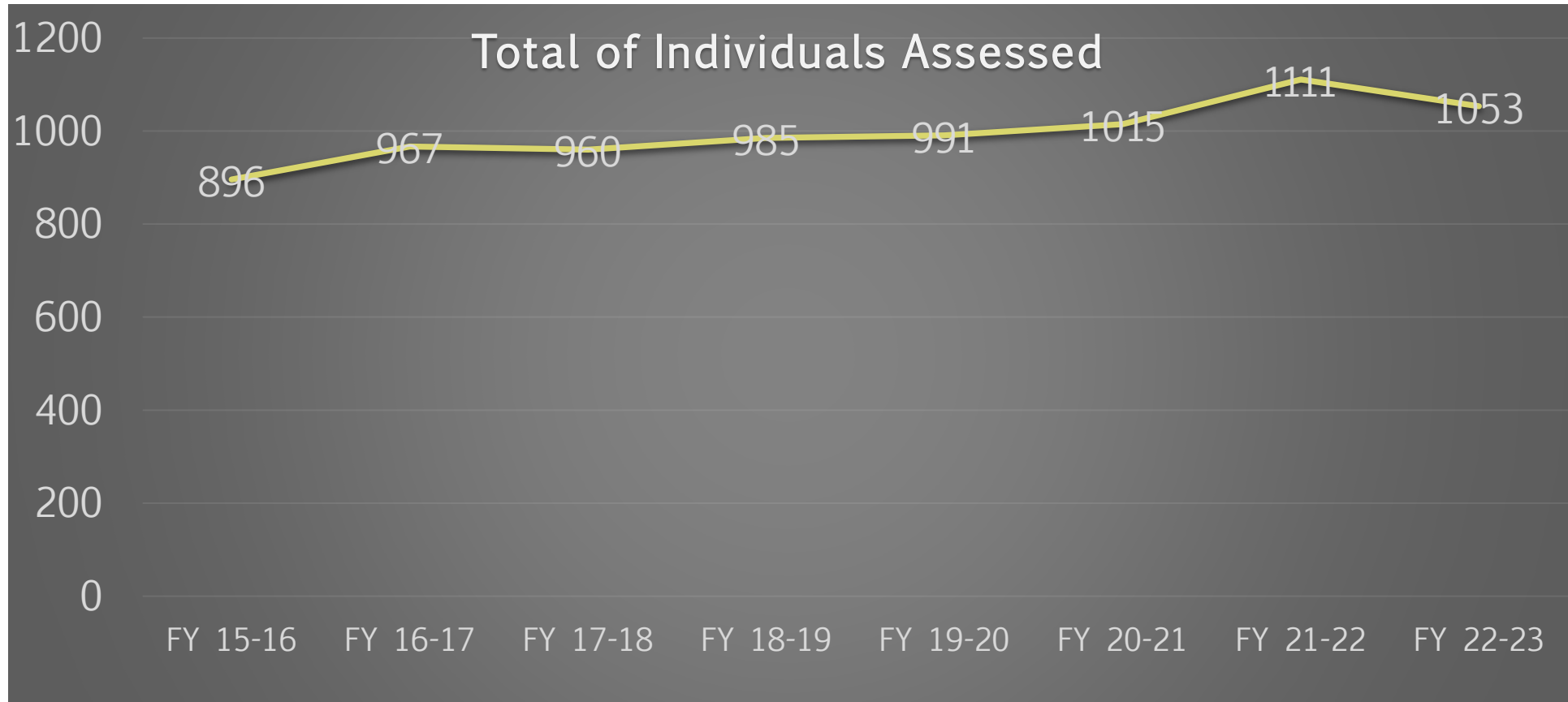
# Data Trends throughout the Years

Assessments Scheduled



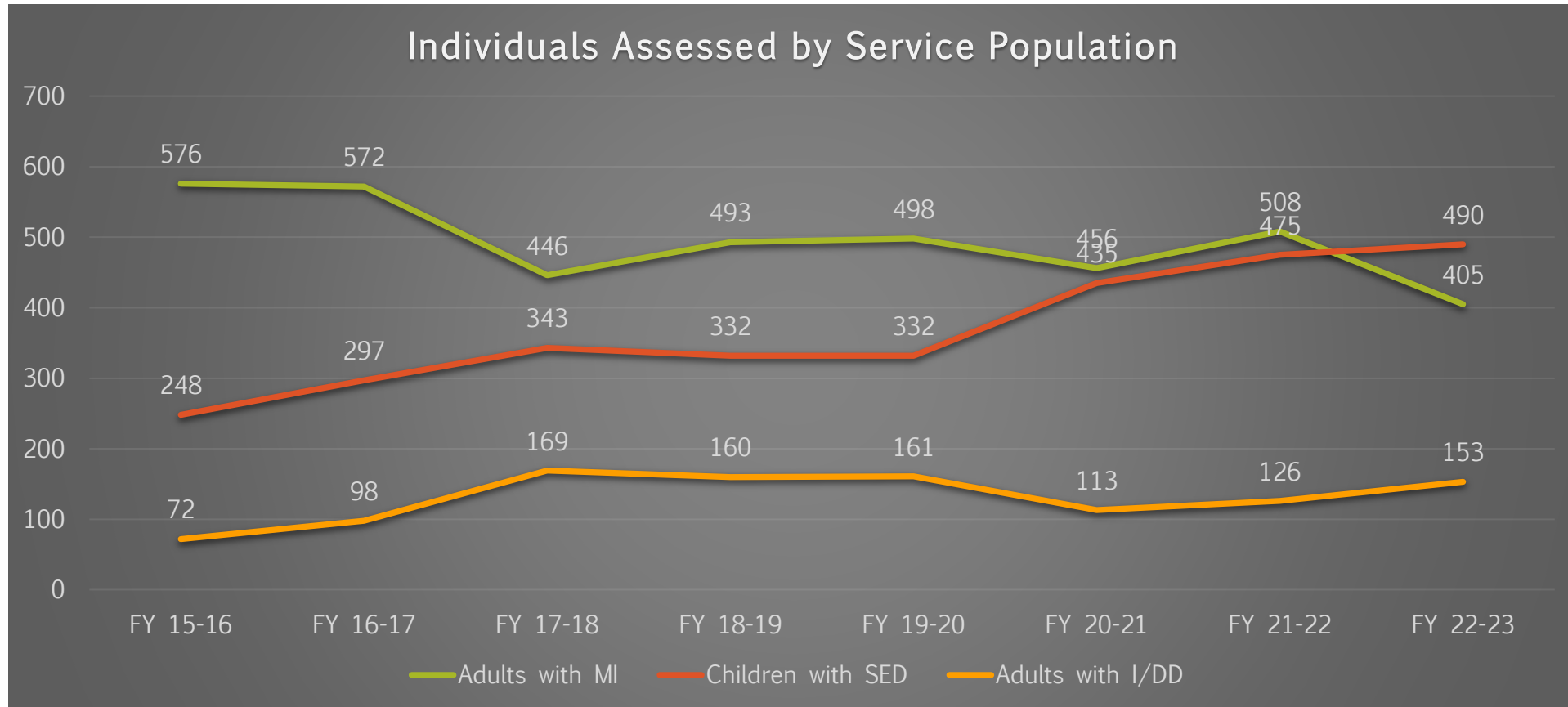
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# Total Number of Individuals Scheduled for Assessment





# Comparison of all 3 Service Populations





# Community Data Set

Ottawa County FY 2023



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# Ottawa County Statistics

- 303,372 Ottawa County Residents  
(Estimate from U.S. Census)
  - 300,918 Ottawa County Residents  
FY 22
- 3.0% Unemployment Rate for FY 23
  - Decrease of 0.2% since FY 22
  - Remain at 3.0% as of March  
2024
  - 3<sup>rd</sup> lowest County in Michigan
- 90.6% of Students Graduated on  
time (FY 2023)
  - FY 2022, 90.8% students  
graduated on time
- 4.4% of Students Dropped Out  
(FY 2023)
- 295 Special Education Students  
Graduated or Aged Out (FY 2023)

# Consumer Health Data

- 94.97% of consumers have a primary care physician (PCP)
  - 94.21% in FY 2022
- 4,420 Children were identified as at risk for severe emotional disturbance **and** are 100% below the poverty level (FY 2022)
  - 3,855 in FY 2021
  - No data currently for 2023
- 243 of consumers are homeless
  - 198 in FY 2022
- Ottawa County was ranked as the 3<sup>rd</sup> healthiest county in Michigan in 2023.



SURVEY

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**IMPORTANT**

## Priority Needs and Planned Actions

Ottawa County FY 2023



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# Priority Needs Identified

- Based on feedback received in FY23, the following Priority Needs were identified:
  - Priority Need #1: Access to Mental Health Services for children and adults
  - Priority Need #2: Housing
  - Priority Need #3: Community Resources
  - Priority Need #4: Mental Health
  - Priority Need #5: Staffing

# Priority Needs and Planned Actions

## Priority Issue #1: Access to Mental Health Services for children and adults

- CMHOC's Plan:
  - CMHOC will continue the Certified Community Behavioral Health Clinic (CCBHC) and other efforts to expand service delivery options including mobile crisis, navigation services, mild to moderate referrals, same day access, and coordination of care.
  - CMHOC will continue to implement county-wide Children's Mobile Crisis services.
  - CMHOC will utilize navigation services to address urgent requests for service and provide short-term solution focused treatment to those with mild to moderate mental health concerns.
  - CMHOC will work with the new County Veterans Department to develop a referral process and collaborative services.
  - CMHOC will evaluate and enhance our website and other agency information to explain services and eligibility.
  - CMHOC will continue to work with school systems to provide smooth transition from school to adult services and provide information to families about processes and service eligibility.

# Priority Needs and Planned Actions

## Priority Issue #2: Housing

- CMHOC's Plan:
  - CMHOC will work to expand independent living and residential housing options for persons with Intellectual/Developmental Disabilities.
  - We will work with new independent housing providers and expand the use of assistive technology to help people reach their goal of living independently.
  - CMHOC will work to expand the residential provider network to give people with I/DD more options.
  - CMHOC staff will attend local housing development committee meetings and meet with low-income housing developers to give voice to the need for affordable, accessible housing in Ottawa County.
  - CMHOC will continue to focus on creating recovery housing opportunities that create a safe, structured, and supportive living environment for anyone in active recovery.



# Priority Needs and Planned Actions

## Priority Issue #3: Community Resources

- CMHOC's Plan:
  - CMHOC continues to meet with agencies in the community to look at expanding their services and programs to include community-based services.
  - The Millage Steering Committee will vet new millage program funding requests and make recommendations to the CMHOC Board of Directors. CMHOC will conduct satisfaction surveys to assess the needs of persons who are receiving services.
  - CMHOC staff will participate in community collaboratives to identify community partners who can broaden the options for support groups and other community supports to improve mental health.

# Priority Needs and Planned Actions

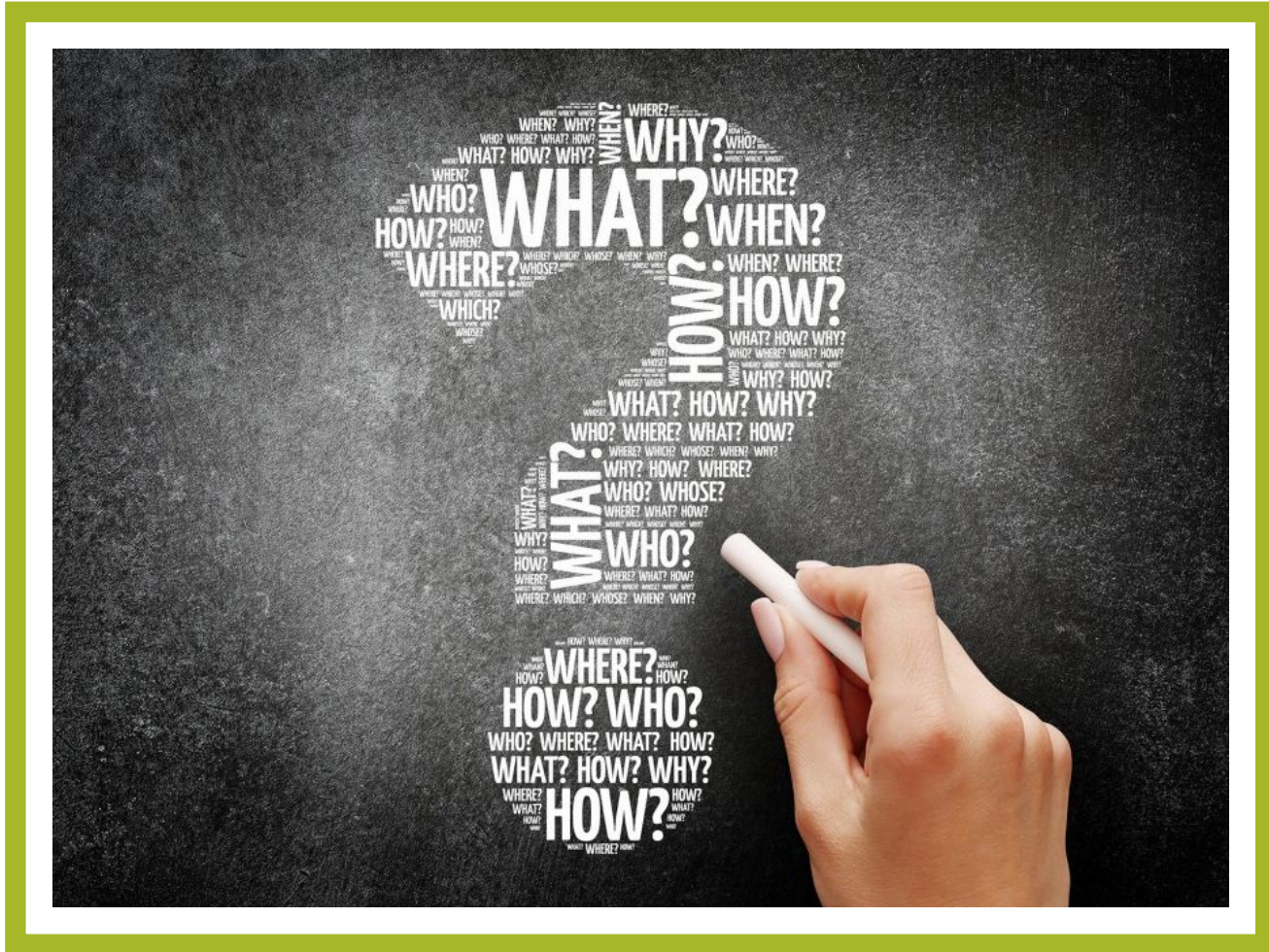
## Priority Issue #4: Mental Health

- CMHOC's Plan:
  - CMHOC continues to advocate for mental health stigma reduction and increasing mental health awareness within the community.
  - CMHOC has created more in-depth brochures and videos on prevention services and how to access services.
  - Our Crisis Center Helpline assists individuals who have suicidal thoughts, substance abuse or addiction, and information on how to help a loved one or friend with their mental illness. CMHOC implemented a Children's Mobile Crisis program from 5p-12am to help children who are in crisis situations.
  - CMHOC has developed a Crisis Intervention Team that provides co-response with law enforcement to people who are having a mental health crisis 8a-5p, M-F, in the community. CMHOC will continue to broaden these services to provide 24/7 coverage.

# Priority Needs and Planned Actions

## Priority Issue #5: Staffing

- CMHOC's Plan:
  - This issue is a critical area for ongoing contractual requirements of service delivery and growth of residential options.
  - CMHOC will work with County Administration and Human Resources to remain competitive with wages and benefits to assure qualified behavioral health workforce.
  - CMHOC will continue to monitor and address the provider network and supported independent living rates to assure stability of the system.
  - CMHOC will meet with providers to assess stability and reassess current rates in the region to remain competitive.
  - CMHOC will work to address staff burnout and stress by finding efficiencies in workload and provide opportunities for self-care.
  - CMHOC will work with MDHSS to address the administrative burdens on the system.



# Questions

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Ottawa County FY 2023



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