

Agenda
Health & Human Services Committee
West Olive Administration Building – Board Room
12220 Fillmore Street, West Olive, Michigan 49460
Wednesday, November 9, 2011
8:30 a.m.

Consent Items:

1. Approval of the Agenda.
2. Approval of the Minutes from the October 12, 2011 Health and Human Services Committee meeting.

Action Items:

None

Discussion Items:

3. Senior Care Coordinators Meeting Results, Amy Florea, Senior Resources Community Services Director
4. Department Updates

Adjournment

Comments on the day's business are to be limited to three (3) minutes.

HEALTH & HUMAN SERVICES COMMITTEE

Proposed Minutes

DATE: October 12, 2011

TIME: 8:30 a.m.

PLACE: Fillmore Street Complex

PRESENT: James Holtvluwer, James Holtrop, Stu Visser, Greg DeJong, Robert Karsten

STAFF & GUESTS: Lisa Stefanovsky, Health Officer; Dr. Paul Heidel, Medical Director; Sherri Sayles, Deputy Clerk; Lynne Doyle, CMH; Bill Raymond, MI Works!/CAA Director; Donna Cornwell, Human Services Coordinating Counsel; Greg Rappleye, Corporation Counsel; Addie Hambley, Environmental Health Manager; Michelle Martin, Human Services Acting Director

SUBJECT: CONSENT ITEMS

HHS 11- 020 Motion: To approve the agenda of today as presented and to approve the minutes of the September 14, 2011, meeting as presented.

Moved by: Holtvluwer

UNANIMOUS

SUBJECT: DISCUSSION ITEMS

1. Public Health Legal Authority Citing “Michigan’s Guide to Public Health for Local Governing Entities (County Commissioners, Boards of Health and City Councils) – An overview of the role County Commissioners have with Public Health was presented by Lisa Stefanovsky.
2. Data and Updates from the Source Tracking/Dog Screening Project at Dunton Park – Addie Hambley updated the Committee on this project. After three days of testing in September, the preliminary results are in. She reported this program has received national attention and results are being written for publication in a scientific journal.
3. Department Updates

Human Services – A judge has determined there wasn’t enough notice given to implement the time limits on cash assistance. The Department of Human Services is in the process of rewriting the notice and implementation could go back into effect November 1st.

Mental Health – Lynne Doyle reported CMH has been awarded a \$45,000 Block Grant which will be used to hire another Peer Support Specialist. The State is considering doing pilot projects on dual eligibility before going forward with the whole State.

Human Services Coordinating Council – Donna Cornwell reported Senior Resources is gathering information and would like to present it to this Committee. She briefly talked about the Community Navigator Program, Food Policy Counsel, breast cancer screening and the opening of senior housing in Holland.

MI Works!/CAA – Bill Raymond presented updates on the Housing Commission, how to utilize CAA funding resources for long term issues, West Michigan Strategic Allegiance is not going to recommend any major shifts for Workforce Development, audit issues, the Prisoner Re-Entry Program and Second Chance Grant, Michigan Works Steering Team, Peer Michigan Event for college seniors and the CAA Weatherization Program.

Health Department – Lisa Stefanovsky reported on the Healthy Michigan Fund, being awarded a couple of small grants so employees can continue receiving ongoing education, and the Holland City contract for food inspections. This contract expires December 31st. If Holland City doesn't renew, the Health Dept. would have to take it over and ask for an increase in staff.

Dr. Heidel reported two cases of flu have been reported on the eastside of the State. The vaccine being given this year is the same as last year's vaccine. Vaccines only last six to eight months so it's important to receive another flu vaccine this year. The Health Department will not be offering flu clinics this year because there are so many other outlets offering the vaccines.

SUBJECT: ADJOURNMENT

HHS 11-021 Motion: To adjourn at 9:34 a.m.

Moved by: DeJong

UNANIMOUS

Summary of Services Gap Meeting for Ottawa County

On September 26th a meeting was held at the Fillmore Complex to discuss the gaps in services available to older adults in Ottawa County. Gaps would include services that are not currently available, services that are available but lack capacity and services that may only be available in certain areas of the County. A variety of service providers were invited to attend. Some provide services specific to older adults and some provide a broad spectrum of services to a variety of ages including older adults. There were approximately twenty in attendance that represented: assisted living homes, nursing homes, senior centers, the Latino community, Department of Human Services, in-home care services, legal services, Love, INC, respite services for caregivers and the senior community.

The first part of the meeting was spent brainstorming the service gaps. All ideas were recorded on large easel pads. The group then completed a modified SWAT analysis where each participant was able to identify what they saw as their top five gaps from the brainstorm list. The top 5 gaps were then identified and the group began addressing why they thought it might be a gap – for example, the program or service is not available, the service is only available in certain areas, the service is available but has inadequate funding, there are program limitations or qualifiers, or the service is not affordable.

Identified Service Gaps

- Helping individuals find natural/community (informal) supports
- Capacity – are we behind?
- Bilingual & culturally prepared care providers/services for mono-lingual seniors
- Preparation & preparedness for retirement transitions
- 2nd careers
- Policy making
- Case Manager for everyone *
- Fitness programs targeted towards older adults & fitness programs to help manage chronic disease
- Nutrition Education
- General education of the aging process
- Assistance with paperwork – Veterans, Medicaid, Medicare
- Dental Services
- Physicians that accept Medicaid/Medicare
- MIChoice Home & Community Based Services waiting list
- Nutrition/food for people in their homes
- Oversight of licensed/unlicensed staff in living facilities
- Caregiver support
 - Including affordable respite care
- Supports Coordination – “one stop shop”
- Affordable housing
 - Waitlists – at risk housing
- Home repairs
- Food assistance
- Collaboration between service providers of all ages
- Home health services for seniors with limited financial services/affordable
- Medication costs/assistance
- Home modifications for accessibility – affordable

- Resources to investigate elder abuse
- Mental health services
- Medication management
- Transportation – Allendale, Coopersville, Nunica, Spring Lake Township, Georgetown, Hudsonville
 - Includes doctors' appointments, labs, & store

Top 5 Needs Identified by the Gaps Identification Group (in no particular order):

1. Supports Coordination
2. Assistance with paper work – group consensus was to combine these 2 gaps
3. Transportation
4. Mental Health Services
5. MiChoice Waiver

Supports Coordination – it was the consensus of the group to combine supports coordination and assistance with paperwork into one identified gap. It was felt that assistance with paperwork would be provided through a supports coordinator. The group felt the following components were important:

- coordination across all services would be more seamless/someone to cut through the chase/no wrong door
- the development of an Aging and Disability Resource Collaborative in partnership with 2-1-1
- community awareness – people need to know who to call
- supports coordination that takes into consideration not just the preferences of the whole person but their family and supports system as well

Transportation –

- Only available in certain areas
- Difficult for disabled or frail consumers as they don't often know when an appointment will end for scheduling.
- In the townships that receive senior millage dollars no one has been denied volunteer transportation
- Those needing specialized transportation (handicap accessible) are unable to access volunteer transportation
- The types of non-public available transportation vary by service provider. Example: medical only, jobs only, or shopping
- Limited or no night service county wide
- In ability to access transportation outside county lines

Mental Health Services –

- Lack of affordable mental health services
- Community Mental Health system is currently taxed
- Not enough specialists in senior related issues in the mental health system
- There is a need for mental health services within long term care facilities
- Lack of an official diagnosis makes it difficult for senior consumers to initiate/access community services (hording, depression, dementia)
- Issues related to drug/medication interactions

Home and Community Based MiChoice Medicaid Waiver Program –

- Current waiting list is over one year for a cost efficient alternative to nursing home placement
- Current waiting list needs to be continually cleaned up as people's needs or situations change
- Need for continued advocacy for more service dollars

Supports Coordinator Response

A separate opportunity to provide input was offered to the supports coordinators (case managers) from Senior Resources, Evergreen Commons and the North Ottawa County Council on Aging. These are the people out in the community in client homes. Their perspective takes into consideration what they have experienced with their clients who have the inability to pay for services privately.

- Waiting lists for in-home services for those clients needing assistance through federal and state funds (homemaking, medication management, assistance with bathing, in-home respite and adult day care)
- Transportation – especially outside Holland, the Tri-Cities and Georgetown Township
- Medical Transportation (County wide)- especially if someone needs to see a specialist in GR or outside the area.
- Chore Services – snow removal, lawn care, grab bar installations
- Utility bill assistance
- Hearing Aid assistance
- Conservators
- Access to food pantries for the homebound
- Dental services (affordable or accept Medicaid)
- Medicare Medicaid Assistance Program (MMAP) Services– Georgetown/Hudsonville area
- Friendly Visitor/Telephone Reassurance

Examples of the Ottawa County Aging Network

Evergreen Commons	North Ottawa County Council on Aging	AgeWell Services
CALL 2-1-1-	Citizens for Better Care	Legal Aid of W. Michigan
Comfort Keepers	The Little Red House	Georgetown Seniors
Holland Lifeline	Assoc. for the Blind	Appledorn Asst'd Living
Grand Pines Asst'd Living	SarahCare Adult Day Ctr.	Airway Oxygen
Alliance Home Health Care	North Ottawa In-Home Care	Arcadia Health Services
CareTree Adult Day Care	Critical Signal Technologies	GT Financial Services
Guardian Medical Monitoring	HCH Home Health Services	Health Focus
Holland Aquatic Center	In Home Care Equipment	Mom's Meals
Oakcrest of Jenison	Pinewood Retirement Home	Robbinswood Asst'd Living

Other Community Services & Providers

Health and Wellness Programs	Enrichment Classes
Exercise/Fitness Classes	Food Pantry's
Clothes Closets	Assistance with Utilities
Housing Assistance	Medical Transportation
Non-medical Transportation	Ramps
Dental Care	Hearing Aids
Senior Employment Program	Adult Protective Services
Regular Medicaid	Food Stamps
Glasses/Low Vision Assistance	Commodities
Foot Care	Friendly Reassurance Program
SSI	Prescription Drug Programs
Low Income Housing	Senior Housing
LTC Housing Nursing Homes Assisted Livings Homes for the Aged Adult Foster Cares	Parkinson's, Arthritis, ALS, MS & Other Disease Specific Information & Education Programs
Support Groups	Dementia Screening
Dementia Education & Support	Social Opportunities (ie. Red Hatters)
Hospice Programs	Volunteer Opportunities
Lakeshore Disability Network	Love Inc. – especially Tri-Cities & Allendale
Salvation Army	His Harvest Stand
NOCCOA volunteer transportation	Lakeshore Ride Link (website)
Visiting Physicians	Department of Human Services
Community Mental Health	Social Security
Veteran's Administration	Good Samaritans
Georgetown Senior Transportation	Alzheimer's Association
United Way Volunteer Program	Community Action House
Allendale Seniors	Crockery Township Seniors
Coopersville Seniors	Area Senior Housing Providers