

APPROVED
PROCEEDINGS OF THE OTTAWA COUNTY
BOARD OF COMMISSIONERS
FEBRUARY SESSION – STRATEGIC PLANNING

The Ottawa County Board of Commissioners met on Tuesday, February 14, 2012, at 8:00 a.m. at Hemlock Crossing Park and was called to order by the Chair.

The Chair led in the Pledge of Allegiance to the Flag.

Present at roll call: Messrs. Visser, Kuyers, Swartout, Mrs. Ruiten, Messrs. DeJong, Baumann, Disselkoen, Karsten, Holtrop, Holtvluwer (10)

Absent: Mr. Rycenga (1)

The Administrator welcomed the Commissioners and gave a brief overview of the day's activities.

Mr. Rycenga arrived at 8:03 a.m.

Improved Hiring, Teamwork, and Performance

- a. 3 Legged Stool – The Administrator explained the three components of the human mind in traditional psychology. The three components consist of cognitive, conative and affective. Using the three legged stool helps in the hiring process, team assignment, process improvement and customer service.
- b. Myers Briggs – The Commissioners were asked to take the Myers Briggs prior to the meeting. The Administrator went over their results and what it means.
- c. Kolbe - Mari Martin, Master Kolbe Consultant, explained Kolbe and went over the Commissioners results.

Mr. Vanderberg introduced the new Facilities Director, Richard Vandekerkhoff.

Future Focus

Mr. Vanderberg talked about “The Ottawa County Way”; the history, tradition and DNA. He talked about the Four C’s; Communication, Customer Services, Continuous Improvement, and Cultural Competency. These are areas in the County which need improvement.

Greg Rappleye, Corporate Counsel, prepared and read an essay on the Ottawa Way.

A break was taken from 10:30 – 10:45 a.m.

2012 Business Plan

Mr. Vanderberg gave a brief review of the Strategic Plan including the main components; the Vision, the Mission, and the Goals.

Keith VanBeek, Assistant Administrator, reviewed the Strengths, Weaknesses, Opportunities and Threats (SWOT) with the Board. The Board added several additional goals to the list.

The Commissioners ranked the objectives for the 2012 Business Plan. Administration will list the rankings on a grid and send out the results.

The Legislative Action Plan was presented by Mark Knudsen. He reviewed the Lobbyist Protocols and how this governs what the county does. He explained how to read the Legislative Activity Report which is found on Lotus Notes Front Page. A brief update on the 2012 Legislative Priorities was presented.

General Q & A

Mr. Baumann questioned the Commissioner's mileage reimbursement and what is appropriate and what is not. The Chair would like to leave it as is at the present time until after the Officers' Compensation Commission has met.

Mrs. Ruiter asked for clarification on the PA2 funding of CMH money for treatment of substance abuse and dual diagnosis. Keith VanBeek stated that clearly there is no interest for less money for substance abuse. They are looking at options to deliver in a more coordinated way, who would administrator the funds, etc. Karen Youngs-Hartley is no longer serving as the LCC Executive Director. The new Interim Director is Kori White-Bissot.

The meeting adjourned at 12:21 p.m.