

Agenda
Health & Human Services Committee
West Olive Administration Building – Board Room
12220 Fillmore Street, West Olive, Michigan 49460
Wednesday, April 14, 2021
9:00 AM

Public Comment:

Consent Items:

1. Approval of the Agenda
2. Approval of the Proposed Minutes from the [March 10, 2021](#) Health and Human Services Committee meeting

Action Items: None

Discussion Items:

1. [Children's Special Health Care Services](#); Leslie VerDuin, BSN, RN, Child Health Team Supervisor
2. Department Updates

Adjournment

Comments on the day's business are to be limited to three (3) minutes.

HEALTH & HUMAN SERVICES COMMITTEE

Proposed Minutes

DATE: March 10, 2021

TIME: 9:00 a.m.

PLACE: Fillmore Street Complex

PRESENT: Allen Dannenberg, Joseph Baumann, Randy Meppelink(Zoom), James Holtvluwer(Zoom) and Kyle Terpstra (Zoom), (5)

STAFF & GUESTS: Al Vanderberg, County Administrator; John Shay, Assistant County Administrator; Zoom Attendants: Rachel Sanchez, Chief Deputy; Lynne Doyle, Community Mental Health Director; Dr. Paul Heidel, Medical Director; Jen Brozowski, Community Action Agency Program Director; Kendra Spanjer, DHS Director; ; Lisa Stefanovsky, Public Health Officer; Kristina Wieghmink, Public Information Officer

SUBJECT: CONSENT ITEMS

HHS 21-008 Motion: To approve the agenda of today.
Moved by: Holtvluwer

UNANIMOUS

HHS 21-009 Motion: To approve the minutes from the February 10, 2021 meeting as presented.
Moved by: Holtvluwer

UNANIMOUS

SUBJECT: ACTION ITEMS

None

SUBJECT: DISCUSSION ITEMS

1. Ottawa County Department of Public Health Update-Kristina Wieghmink gave a COVID-19 response presentation on the many methods she uses to get information out to the community. She highlighted what she focuses on for Risk Communications and the importance of communication, along with the partnerships she works with. She then talked about the tools she uses and used during this pandemic to effectively communicate with the community. The last thing she talked about what the multi-media methods she uses.
2. Department Updates
 - a. Community Mental Health-Lynne Doyle said they have been very busy with grant writing and submissions. She updated on one that has been taking up a lot of their time that they recently submitted. It is a CCBHC grant. She explained what this is. She is hopeful they will get it. They are also hiring a lot of new staff because of grants they have secured recently. Some very good news is that the supplemental has been approved for direct care workers for a wage increase.

She then updated that the LRE has hired a new CEO and they are also making improvements with finances and negotiations with the State Department.

- b. Community Action Agency-Jen Brozowski gave an update on the Walk for Warmth totals. They currently have hit \$8,600 and they received word that they will be getting \$3,000 from Semco. They have been busy preparing for the CERA grant, which is a \$9,800,000 grant for eviction diversion. They will be involved in the utility assistance portion of the grant which for Ottawa County is \$100,000. They were also awarded more dollars in the CARES act to prepare quarantine kits. There is also an ESG grant they are working on trying to get.
- c. Public Health Department- Dr Heidel updated there has been a recent listeria outbreak from contaminated cheese. He said they are working closely with Tulip Time and Coast Guard festivals, as well as schools, for proms and graduations. They are also concerned right now with the new strains of COVID out there. They are keeping a close eye on this. They have had one outbreak at a school that they are also keeping an eye on. He said that they are in constant contact with schools and that there are 5 superintendents retiring at the end of this school year.

Lisa Stefanovsky-she updated that today they are hosting the largest clinic yet, with over 2,000 appointments at the Civic Center. They have vaccinated about 59% of people 65 and older with at least their first dose of the vaccine. They are having issues getting to them. They are brainstorming ways to reach this population. She also updated that tomorrow the Community Needs Assessment results will be released to the public at a zoom forum. She encourages everyone to sign up for the forum.

- d. Department of Human Services – Kendra Spanjer had the answers to a couple of questions the commissioners had asked her at the Board meeting yesterday regarding Medicaid and CPS reports from schools. She also updated that they are currently planning on opening their office and lobby to the public in May. This could change at any time.

HHS 21-010 Motion: To Adjourn
 Moved By: Baumann

UNANIMOUS

The meeting adjourned at 9:52 a.m.



Children's Special



Health Care Services

www.miOttawa.org/CSHCS

Children's Special Health Care Services

Ottawa County

Department of Public Health

12251 James Street, Suite 400

Holland, MI 49424

Phone: 616 393-4445

Fax: 616 393-4435

https://www.miottawa.org/health/ochd/Child_Sp_Health_Care.htm

*mi*Ottawa Department of
Public Health



The Ottawa County CSHCS Team

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miOttawa Department of
Public Health

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What is Children's Special Health Care Services?



CSHCS is a program within the Michigan Department of Health & Human Services

CSHCS was created to find, diagnose and treat children, and some adults, in Michigan who have chronic illnesses or disabling conditions

CSHCS is mandated by the Michigan Public Health Code, Public Act 368 of 1978

CSHCS was developed in cooperation with the Federal Government under Title V of the Social Security Act through the Maternal and Child Health Services Block Grant

CSHCS promotes the development of service structures that offer:

Specialty Health Care for CSHCS-qualifying condition(s) that is family-centered, community-based, coordinated, and culturally-competent

CSHCS Mission Statement



Children's Special Health Care Services

strives to enable

individuals with special health care needs

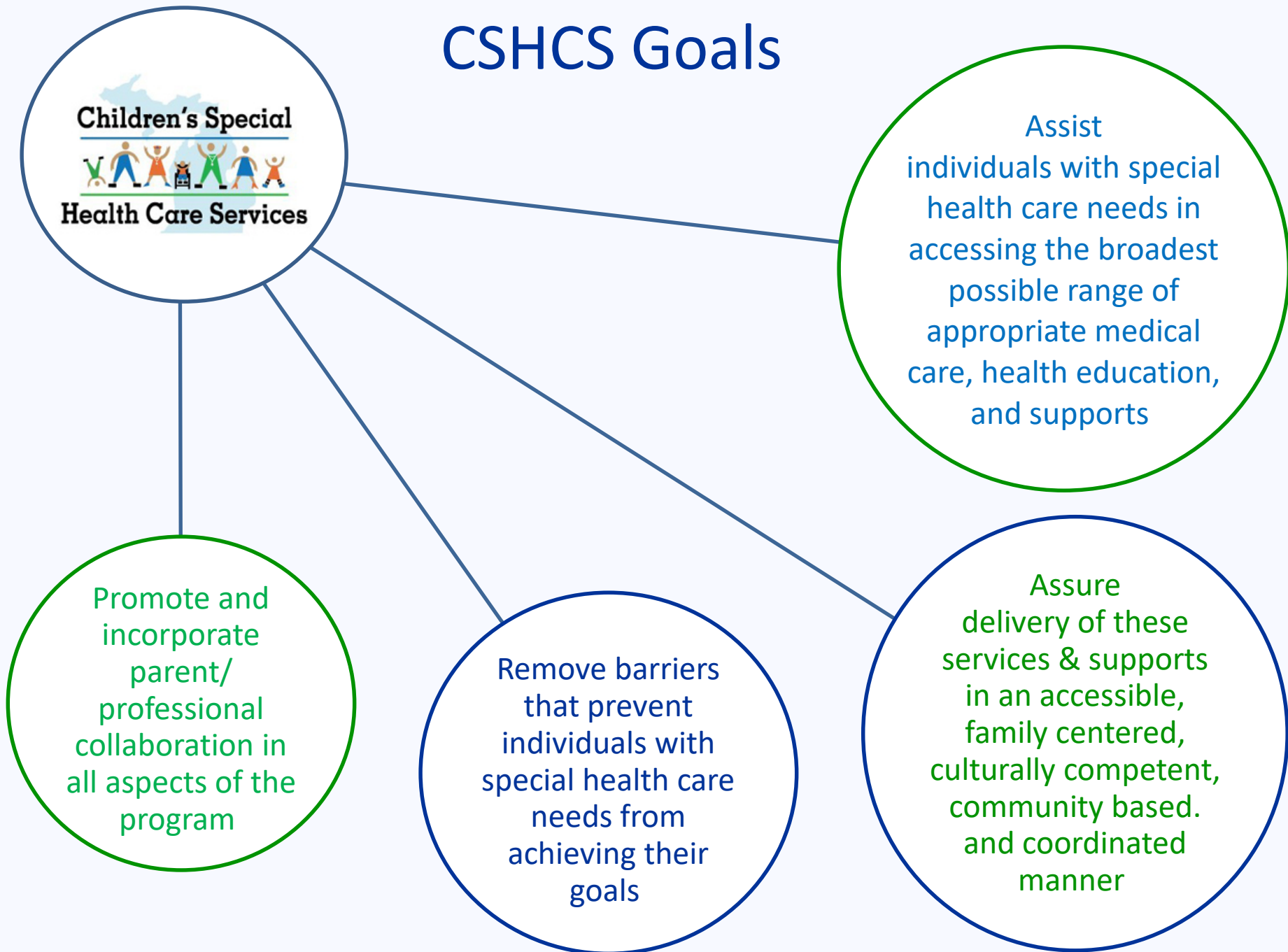
to have improved health outcomes

and an enhanced quality of life

through the appropriate use of the

CSHCS system of care

CSHCS Goals



CSHCS Medical Diagnoses

CSHCS has over 2,700 medically-eligible conditions!

Here are just a few examples:

- ❖ Cleft Lip and Palate
- ❖ Asthma
- ❖ Hydrocephalus
- ❖ Sickle-Cell Anemia
- ❖ Metabolic Disorders
- ❖ Cerebral Palsy
- ❖ Leukemia, Lymphoma and other cancers
- ❖ Cardiac conditions
- ❖ Diabetes
- ❖ Epilepsy
- ❖ Anomalies of Skull/Face Bones
- ❖ Cystic Fibrosis
- ❖ Congenital Quadriplegia
- ❖ Blood Clotting Disorders
- ❖ Hearing Loss
- ❖ Respiratory Distress Syndrome
- ❖ Zika Virus
- ❖ NEW with COVID-19: (MIS-C)
Multisystem Inflammatory Syndrome

Medical Eligibility Factors for CSHCS

1. Medical Diagnosis:

- ❖ There must be a CSHCS qualifying medical diagnosis*
- ❖ An individual may qualify with more than one CSHCS medical diagnoses

** NOTE: Developmental delays, mental and intellectual disabilities are NOT qualifying conditions for CSHCS*

2. Condition Severity:

Severity is assessed to determine the degree to which the condition affects the individual's life

3. Chronicity of Condition:

Specialty care is expected to continue for at least 12 months

4. Medical Specialist Treatment:

Treatment by a medical specialist is needed at least annually

Additional Eligibility Factors for CSHCS



Age: CSHCS covers qualifying medical diagnoses until a child's 21st birthday except in the case of Cystic Fibrosis and Hemophilia which qualify a person for life-time CSHCS coverage

Citizenship: Applicants must be a U.S. Citizen or legal permanent resident, though exceptions are made for children of migrant workers in Michigan

Residency: Applicants must be a Michigan resident, though every state has its own version of the CSHCS program

*Note: Income does **NOT** affect eligibility for CSHCS, nor does having other health insurance*

How to Apply for CSHCS



Step One: Determining Eligibility

- ❑ Obtain a CSHCS Release of Information form by contacting Brenda Kempf, Representative 616-393-4445 or bkempf@miottawa.org
- ❑ Give the signed CSHCS Release of Information to the medical specialist's office and ask them to send a medical report to CSHCS in Lansing:
 - Including medical condition(s) and the treatment plan to be followed
 - The specialist must have been seen within the past year

Step Two: Joining the Program

- ❑ An Application to Join CSHCS will be sent by Lansing once an individual is found eligible for the program
- ❑ To join CSHCS, fill out the 3-page application--including the financial form--and return it to Lansing

CSHCS Annual Fee

There is an annual fee to join CSHCS

The annual fee is determined by income & family size

The CSHCS Payment Agreement Guide can be found online

The fee is waived for individuals with Medicaid, MICHild, or Healthy Michigan Plan

CSHCS Helps Families Financially



CSHCS helps pay specialty medical bills:

- Related to the CSHCS qualifying condition(s)
- Including Copays & Deductibles
- Diagnostic visits to specialty care providers

CSHCS helps pay other expenses:

- Related to the CSHCS qualifying condition(s)
- Prescription medications & equipment
- Assistance with travel and lodging expenses

CSHCS coordinates with other insurances, Medicaid, and COBRA:

- CSHCS does not affect eligibility under the ACA
- CSHCS may help pay health insurance premiums in some instances

Eligibility for CSHCS is NOT income-based:

- There is a fee to join CSHCS; it's determined by income & family size
- The fee is waived if the client receives Medicaid

Additional Ways CSHCS Helps Families

CSHCS Helps Caregivers:

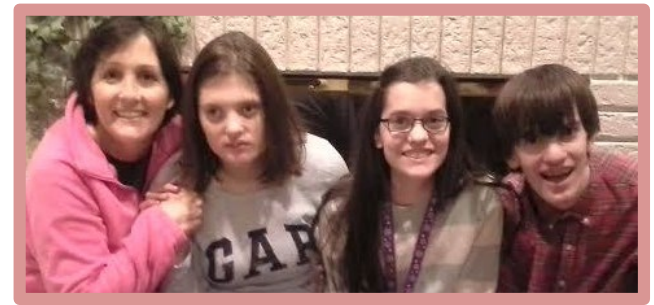
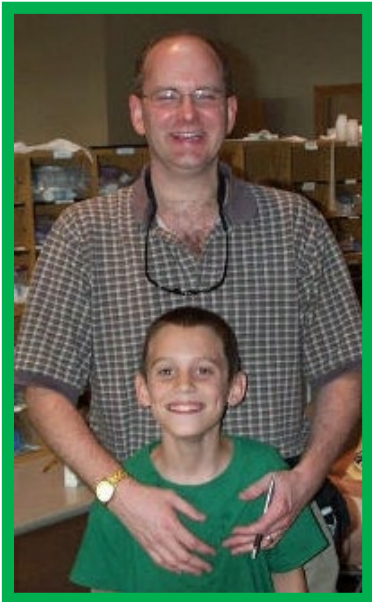
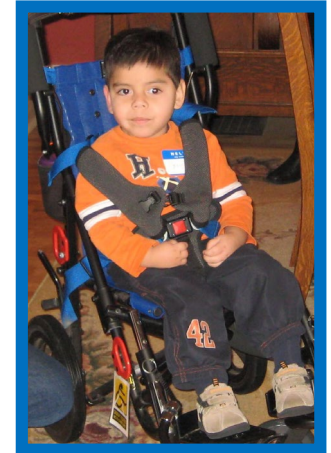
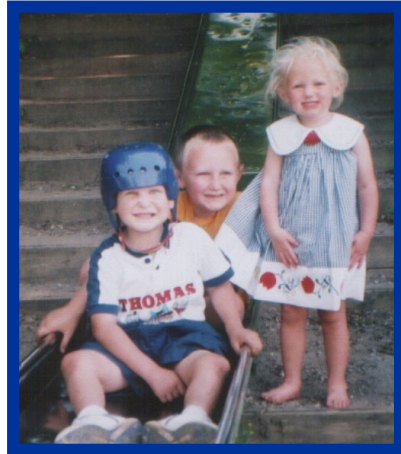
- Coordinate insurance benefits
- Resolve billing issues
- Assist with arranging private duty nursing and applying for respite nursing care
- Connect with community agencies and resources
- Locate financial resources, such as scholarships & grants
- Apply to the Children with Special Needs (CSN) Fund
- Connect with other special needs families

CSHCS Nurses Also Help:

- Locate and provide information about specialty providers such as doctors, hospitals, and clinics
- Coordinate services from multiple providers and agencies
- Develop a Plan of Care (POC) to set goals for your child's health care and family's well-being
- With the transition to adulthood



Who does CSHCS help?



Ottawa County CSHCS Enrollee Data



1,395 The recent average number of annual enrollees in Ottawa County with new enrollees added daily!

868+ Enrollees who received direct assistance from the Ottawa County CSHCS team, including:

- Help with billing, insurance, and enrollment
- Referrals & diagnostics
- Case management & developing health plans
- Finding community resources

3,614 Progress Notes charted for services completed from 4/1/2020 -- 4/1/2021

CSHCS Parent Survey

97.5% of parents said they would recommend the CSHCS program to others.

“There is no way we could have received the comprehensive care for our child’s needs without the program... absolutely invaluable in helping to improve my child’s health and assure a positive future for him.”

“Our entire family benefited from the program. It reduced financial stress...a HUGE weight off our shoulders.”



The Family Center for Children and Youth with Special Health Care Needs

The parent-directed center within CSHCS



The Family Center offers emotional support, information, and connections to community resources—regardless of CSHCS enrollment--to any parent or caregiver raising a child or young adult with special health care needs who has or is at increased risk for physical, developmental, behavioral or emotional conditions

Contact the Family Center for:

- ❖ CSHCS enrollment questions or help navigating the CSHCS system
- ❖ Emotional support from fellow special needs parents via the **Parent-to-Parent Support Network**
- ❖ Health and community resources
- ❖ Scholarships for disability-related camps and conferences for both parents and youth

CSHCS Family Phone Line
1-800-359-3722

Monday to Friday 8am— 5pm
cshcsfc@michigan.gov

Special Families' Corner Facebook Group

- ❖ Started by Ottawa County CSHCS to support and encourage special needs parents and caregivers
- ❖ 'Closed' group for privacy, with group guidelines to promote a safe, encouraging atmosphere
- ❖ Our admins monitor the group and post articles, information, resources and events relevant to the special needs community
- ❖ Caregivers are actively engaged in parent-to-parent support, encouraging one another, empowering each other in self-advocacy, sharing community resources, events and more!
- ❖ 840 members as of April 2021

Children's Special
Health Care Services

Special Families' Corner

For families raising children
and youth with special needs.



Special Families' Corner Facebook Group

Join our growing community of
special needs parents and caregivers

Learn about issues affecting
special needs families

Find resources, support, and events
for the special needs community

Get answers, advice, and inspiration from fellow
special needs parents
who get it!



Request to join Special Families' Corner:

<https://www.facebook.com/groups/480920718777204/>