



Meeting Minutes
CMHOC Board of Directors

CMHOC Board Room – 12265 James Street, Holland, MI 49424
Monday, September 25, 2023
Immediately following Recipient Rights Advisory Committee

In attendance: Donna Bunce, Gretchen Cosby, Lucy Ebel, Terry Goldberg, Christian Kleinjans, Jason Monroe, Kyle Parcher, Sylvia Rhodea, Steven Savage, Vonnie VanderZwaag

Absent: David Parnin

CALL TO ORDER

Vonnice VanderZwaag, CMHOC Vice Chair, called the September 25, 2023, CMHOC Board meeting to order at 2:49 p.m.

INVOCATION

Ms. VanderZwaag provided the invocation.

CMHOC MISSION AND VISION STATEMENTS

Ms. VanderZwaag noted the CMHOC Mission and Vision Statements

PUBLIC COMMENT

Sara
Barbara Lee VanHorsen, Momentum Center.
Karen Obits, Spring Lake
Jill DeYoung, Holland
L. Narmor, Mason County
Jen, Zeeland
Dee McIntire, Grand Haven Township
Becky Burton, Holland Township
Brianne Burtrand, Muskegon
Ben Kamphuis, Zeeland
Board member of the Momentum Center
Judy, Grand Haven
Cindy, Holland Michigan
Unidentified
Dr. Ed Swart
Dave Barnosky, Port Sheldon
Kristin Decker, Holland
Sarah Strang, Grand Haven City
Unidentified
Kerry, Grand Haven
Jenna, Spring Lake Township
Kathy Fisher, Fruitport
Kristi, Grand Haven Township

Emily Korchak
Judith Stern, Grand Haven
Gwen Madden, Holland
Karen, Grand Rapids

CONSENT ITEMS

CMH 23-049 Motion: To approve by consent the following items:

- a. Agenda for the September 25, 2023, CMHOC Board of Directors Meeting
- b. Minutes for the August 28, 2023, CMHOC Board of Directors Meeting

Moved by: Goldberg Support: Kleinjans

MOTION CARRIED

OLD BUSINESS

CMHOC Board Bylaws

CMH 23-050 Motion: To adopt the amended CMHOC Board Bylaws as presented.

Moved by: Cosby Support: Kleinjans

MOTION CARRIED

NEW BUSINESS

September 2023 Service Contracts

Mr. Phelps reviewed contracts presented for Board approval.

- Arbor Circle IMH program reflects a slight increase in rates.
- Holland Drop In Center to fund new carpeting in the facility.
- Pine Rest CMHS for a new Crisis Residential Program.
- Indian Trails Camp reflects a rate increase for CLS services.
- Case Management of Michigan reflects a rate increase for clinical services.
- David's House Ministries reflects a rate increase for CLS and Personal Care
- PT Solutions renewal for Occupational Therapy staffing.
- Millage funding to several providers to support residential care recruitment and retention.
- Millage funding to support Social Recreation Programs

Ms. Cosby expressed concerns that the social recreation programs are highly funded and noted the Board's obligation to look at housing needs in the community. She inquired about investigating using millage funds for housing and transition needs for those in the community. Additionally, integration seems to be a contentious point, and she reported not being in favor of mixed milieu; SUD has always been separated. She suggested the development of a workgroup to see if there is something that can be done differently. Ms. VanderZwaag noted that a Millage Steering Committee has been formed. Other workgroups and subcommittees that might be needed can be determined by the Board.

CMH 23-051 Motion: To approve the September service contracts as presented with the exception of #15, 16, 17, and 18. For number 15 – 18 would approve a monthly payment for the next three months. Each of those contracts would be considered further during the October Board meeting.

Moved by: Rhodea Support: Cosby
Two opposed: Goldberg, Parcher
MOTION CARRIED

FY2023 August CMHOC Financial Report

Ms. Bodbyl-Mast reviewed financial statements through the period ending August 2023. Mental Health and SUD continue in a healthy position. Millage and Grant funds continue to be in a healthy position. Overall, the organization is in a healthy position.

The finance reports reflect additional data for feedback from the Board. Please advise Ms. Doyle or Ms. Bodbyl-Mast if additional information would be beneficial.

CMH 23-052 Motion: To approve the FY2023 August CMHOC Financial Report as presented.

Moved by: Rhodea Support: Bunce
MOTION CARRIED

EXECUTIVE DIRECTOR'S REPORT

Ms. Doyle expressed her appreciation to those who provided public comment.

MDHHS

- Fiscal Year 24 begins October 1. Medicaid rates have not yet been published. This year is the second year that the region is experiencing a Medicaid rebasing, which will impact the funding. Additionally, the Public Health Emergency Unwind will likely impact the level of funding as enrollments decline. Actuaries are working to estimate the impact. It is very likely there will be a reduction in Medicaid funding.
- CCBHC Demonstration Project will be part of the payments from the department beginning in 6 months.
- Conflict Free Access and Planning to ensure there is separation between those who determine access to services and those who provide the services. It appears the Department will not pick a model that significantly changes the CMH system.
- Electronic Visit Verification (EVV) requires that services be verified remotely to reduce fraud, waste, and abuse. The organization is working on implementation to meet these requirements.

CMHOC

- Currently CMHOC has nine vacant positions. The agency continues to struggle with finding master's level clinicians. This is a nationwide area of concern. Lynne has asked to meet with John Gibbs and HR to discuss options.
- On September 14, CMHOC was notified of the award of the CCBHC Improvement and Advancement (I&A) Grant. The agency is now participating in both the CCBHC Demonstration project through MDHHS and the CCBHC I&A grant through SAMSHA (\$1 million/year for four years).
- The Millage Steering committee will provide oversight of funding for millage programs as well as review new applications for millage funding. The Steering Committee will also

investigate the possibility of renewing the millage in 2026. Membership will include CMH Staff (Program Supervisor), a board member, community stakeholders, schools, hospital, and a consumer.

- Recovery Fest (September 21) – Approximately 450 attended with 22 agencies represented.
- Union negotiations have begun. The first meeting attendees included HR staff, Administrator Gibbs and representatives from the union. Additional meetings have been scheduled.
- Ann Heerde, Family Services Program Supervisor, has left CMH. Katie Clausing has been hired to fill that vacant position.

Ms. Doyle reported that CMH staff are working diligently to ensure individuals served are not impacted by staffing shortages. Outpatient services are being provided by contracted organizations. Case management and prescriber services remain in house. Mr. Parcher noted that it appears CMHOC's pay scale is lower than the national average and may be an area that needs focus. Ms. Doyle has submitted a request to Mr. Gibbs and Human Resources to consider increasing the salary for those positions. Ms. Doyle will also meet with HR to explore an internship program with a possible goal of cultivating the students with the intent toward employing them.

GENERAL INFORMATION, COMMENTS AND MEETINGS ATTENDED

Board Member Conflict of Interest and Code of Conduct – Annual Renewal – Vonnice VanderZwaag Documents were distributed; please return to the Administrative Assistant as soon as possible.

Board Member Retreat. An email will be distributed regarding the retreat. If unable to attend for the entire meeting, please advise as to limited attendance. There will also be a call-in option if unable to attend in person.

Millage Steering Committee – three members have expressed interest. Chris Kleinjans and Donna Bunce will participate.

Ms. VanderZwaag expressed appreciation to Ms. Doyle for arranging meetings with staff. If alternative dates are needed, please contact Ms. Doyle

PUBLIC COMMENT

Barbara Lee VanHorsen
Unidentified
Nicole, Holland
Rosalie Austin, Holland
Kira Rockman

ADJOURNMENT

CMH 23-053 Motion: To adjourn the September 25, 2023, CMHOC Board of Directors meeting.

Moved by: Rhodea

Support: Goldberg

MOTION CARRIED

Ms. VanderZwaag adjourned the September 25, 2023, CMHOC Board of Directors meeting at 4:40 PM

Vonnie VanderZwaag, Board Vice-Chair

Terry Goldberg, Secretary