



Meeting Agenda
CMHOC Board of Directors
Board Room – 12220 Fillmore Street, West Olive, MI 49460
Monday, September 30, 2024 – 3:00 pm

[Join Zoom Meeting](#)

Meeting ID: 821 0477 2110

Passcode: 527308

Dial: 1 (301) 715-8592

1. CALL TO ORDER – Chair
2. INVOCATION
3. CMHOC MISSION AND VISION STATEMENT
Mission Statement: *Community Mental Health of Ottawa County partners with people with mental illness, intellectual/developmental disabilities and substance use disorders and the broader community to improve lives and be a premier mental health agency in Michigan.*

Vision: *Community Mental Health of Ottawa County strives to enhance quality-of-life for all residents.*
4. PUBLIC COMMENT
5. CONSENT ITEMS
Suggested Motion: To approve by consent the following items:
 - a. Agenda for September 30, 2024, CMHOC Board of Directors Meeting
 - b. Minutes for the August 23, 2024, CMHOC Board of Directors Meeting
6. EXECUTIVE DIRECTOR’S REPORT – Dr. Michael Brashears
7. OLD BUSINESS
8. NEW BUSINESS
FY2024 August Financial Statement (Attachment A) – Amy Bodbyl-Mast
Suggested Motion: To approve the FY2024 August Financial Statement as presented.

FY2024 July LRE FSR (Attachment B) – Amy Bodbyl-Mast – *Information Only*

September 2024 Service Contracts (Attachment C) – Dr. Michael Brashears
Suggested Motion: To approve the amended and renewed September 2024 service contracts as presented.

September 2024 Service Contracts (Attachment D) – Dr. Michael Brashears

Suggested Motion: To approve the new September 2024 service contracts as presented.
Board Sub-Committee Implementation – Dr. Michael Brashears

9. GENERAL INFORMATION, COMMENTS, AND MEETINGS ATTENDED

10. PUBLIC COMMENT

11. ADJOURN



Meeting Minutes (proposed)

CMHOC Board of Directors

Board Room – 12220 Fillmore Street, West Olive, MI 49460

Friday, August 23, 2024 – 9:00 am

[Join Zoom Meeting](#)

Meeting ID: 821 0477 2110

Passcode: 527308

Dial: 1 (301) 715-8592

In Attendance: Tom Bird, Donna Bunce, Gretchen Cosby, Christian Kleinjans, Sylvia Rhodea, Stephen Rockman, Steven Savage, Kendra Wenzel, Robin Wick

Absent: Dave Parnin, Beth VanHoven

Staff: Anna Bednarek, Amy Bodbyl-Mast, Dr. Michael Brashears, Chelsea Clark, Bill Phelps, Amanda Westrate

Guests:

CALL TO ORDER

Gretchen Cosby, CMHOC Board Chair, called the CMHOC Board Meeting to order on August 23, 2024, at 9:01 am.

INVOCATION

Sylvia Rhodea provided the invocation.

CMHOC MISSION AND VISION STATEMENT

Gretchen Cosby noted the CMHOC Mission and Vision Statements.

PUBLIC COMMENT

Dave Barnosky – Port Sheldon Township

Jenna Vipond – Spring Lake Township

Rosalie Austin – City of Holland

CONSENT ITEMS

CMH 24-049 Motion: To amend the agenda to move item 9 to number 6.

Moved by: Bird

Support: Rhodea

MOTION CARRIED

CMH 24-050 Motion: To approve by consent the following items:

- a. Amended agenda for August 23, 2024, CMHOC Board of Directors Meeting.
- b. Minutes for the July 26, 2024, CMHOC Board of Directors Meeting.

Moved by: Rhodea
Support: Kleinjans
MOTION CARRIED

OLD BUSINESS

NEW BUSINESS

Recommended Changes to Board Governance Structure and Schedule – Gretchen Cosby
CMH 24-051 Motion: To approve the establishment of the Finance and Program Planning & Quality Improvement Sub-Committees of the CMHOC Board of Directors.

Moved by: Rhodea
Support: Wenzel, Wick
MOTION CARRIED

-Will be a public meeting to review new contracts, programs, and grants prior to the CMHOC Board Meetings at a more detailed level with a majority required for a quorum.

FY2024 July Financial Statement – Amy Bodbyl-Mast

CMH 24-052 Motion: To approve the FY2024 July Financial Statement as presented.

Moved by: Wenzel
Support: Rhodea

ROLL CALL VOTE:

Yes: Rhodea, Bunce, Wenzel, Savage, Bird, Kleinjans, Wick, Rockman, Cosby

No:

MOTION CARRIED

FY2024 June LRE FSR – Amy Bodbyl-Mast – *Information Only*

August 2024 Service Contracts – Bill Phelps

CMH 24-053 Motion: To approve the Indian Trails contract as presented at the financial category of \$0 - \$50,000.

Moved by: Bird
Support: Kleinjans

ROLL CALL VOTE:

Yes: Wenzel, Wick, Bunce, Bird, Savage, Rhodea, Kleinjans, Cosby

No:

Abstain: Rockman

MOTION CARRIED

CMH 24-054 Motion: To approve the Preferred Employment and Living Supports contract as presented at the financial category of \$0 - \$50,000.

Moved by: Rhodea
Support: Kleinjans

ROLL CALL VOTE:

Yes: Wick, Bird, Rhodea, Bunce, Wenzel, Kleinjans, Savage, Cosby

No:

Abstain: Rockman

MOTION CARRIED

CMH 24-055 Motion: To approve the Beacon Residential contract as presented at the financial category of \$50,001 - \$250,000.

Moved by: Wick

Support: Rhodea

ROLL CALL VOTE:

Yes: Kleinjans, Wenzel, Savage, Bird, Rhodea, Cosby

No: Wick

Abstain: Bunce, Rockman

MOTION CARRIED

CMH 24-056 Motion: To table the Key2Happiness Counseling contract as presented at the financial category of \$50,001 - \$250,000.

Moved by: Rhodea

Support: Kleinjans

MOTION CARRIED

CMH 24-057 Motion: To approve the Sports Facilities Companies contract as presented at the financial category of \$0 - \$50,000.

Moved by: Rhodea

Support: Wenzel

ROLL CALL VOTE:

Yes: Savage, Wick, Bird, Rhodea, Wenzel, Kleinjans, Cosby

No:

Abstain: Bunce, Rockman

MOTION CARRIED

CMH 24-058 Motion: To approve the HealthSource Saginaw contract as presented at the financial category of \$0 - \$50,000.

Moved by: Rhodea

Support: Bird

ROLL CALL VOTE:

Yes: Bunce, Wenzel, Savage, Bird, Rhodea, Wick, Kleinjans, Cosby

No:

Abstain: Rockman

MOTION CARRIED

CMH 24-059 Motion: To approve the Neuropsychiatric Hospital Indiana contract as presented at the financial category of \$0 - \$50,000.

Moved by: Rhodea

Support: Bird

ROLL CALL VOTE:

Yes: Wenzel, Savage, Wick, Kleinjans, Rhodea, Bird, Bunce, Cosby

No:

Abstain: Rockman

MOTION CARRIED

CMH 24-060 Motion: To approve the Holland Cornerstone Drop In Center contract as presented at the financial category of \$50,001 - \$250,000.

Moved by: Wick

Support: Kleinjans

ROLL CALL VOTE:

Yes: Wenzel, Wick, Rhodea, Bird, Savage, Bunce, Kleinjans, Cosby

No:

Abstain: Rockman

MOTION CARRIED

Lakeshore Regional Entity Board Appointments – Gretchen Cosby

CMH 24-061 Motion: To reappointment Richard Kanten and appoint Dave Parnin to represent Community Mental Health of Ottawa County on the Lakeshore Regional Entity Board of Directors.

Moved by: Rhodea

Support: Wick

MOTION CARRIED

EXECUTIVE DIRECTOR'S REPORT (Attachment A) – Dr. Michael Brashears

PRESENTATION

Executive Director's Initial S.W.O.T. Analysis Results (Attachment B) – Dr. Michael Brashears

GENERAL INFORMATION, COMMENTS, AND MEETINGS ATTENDED

PUBLIC COMMENT

Krista Mason- Holland

Peg Driesenga

Denise Newhouse – Holland Township

Rosalie Austin- City of Holland

ADJOURN – 11:34

Gretchen Cosby adjourned the August 23, 2024, CMHOC Board of Directors meeting at 11:34 am.

Community Mental Health of Ottawa County
Executive Directors Report
Dr. Michael Brashears
08/23/24

The following is the Executive Directors report for the month of August 2024.

State Level Issues

1. Conflict -Free Access and Planning: Placed on hold by MDHHS no additional information given.

Regional Entity

1. New contract between CMHOC and the Lakeshore Regional Entity Members is being finalized. We have been operating under a contract developed in 2021. I am working with Corporate Council to finalize the review of the contract.
2. I have completed my process of reviewing key documents associated with the Regional Entity (Lakeshore Regional Entity) these documents include but not limited to the following:
 - a. Operating Agreement (2022)
 - b. Bylaws (2022)
 - c. Strategic plan
 - d. Contract Requirements (2021)
3. I will be presenting my analysis of these key documents to CMH Leadership and CMH Board in September 2024.

CMHOC

1. Specialized Residential Services Rate Setting Initiative:

Met with residential services providers on 8/19/24 and presented initial rate setting methodology to address the cost of care of specialized residential services. After a robust discussion it was clear that our current and proposed rate structure still does not address the cost of care variables associated with administrative and clinical oversight, and transportation cost related to Home and Community Based Services compliance. In addition, CMHOC needs to develop and implement the following:

- A. The development and implementation of a CMHOC Residential Level of Staff Support and Consumer Needs Assessment Tool.
- B. Utilization standards to ensure that Consumers are in the right level of care and in the least restrictive environments.
- C. Quality of Life measures to ensure that Consumers are engaged in meaningful daily activity and social relationships
- D. Development of additional residential options and expansion of the provider network.

2. Youth-to-Adult Transition

I have begun the process of evaluating the CMHOC Youth-Adult transition process and expectations. This will focus on but not limited to the following:

- a. I/DD and Autism service expectations for youth transition and the 18-26 population.
- b. Family Services to Adult MI system

It is my position that CMHOC should provide services to youth ID/DD youth 18–26-year-olds regardless of if the ISD or other systems are involved. We must fill in the gaps.

3. Board and Community Education Sessions

Starting 9/06/24 I will be holding CMHOC Community education sessions every Friday from 12-1 at the James Street location focused on understanding the various CMH Funding sources and our obligations associated with them. This will include but not limited to the following:

- a. Medicaid Services and Funding (9/06/24)
- b. State and Local General Fund (9/13/24)
- c. CCBHC (9/20/24)
- d. Millage (9/27/24)
- e. Grants (10/4/24)

4. Millage Steering Committee

I will be presenting at the September Board meeting my proposed Millage fund oversight and coordination model based on the restructuring principles presented at the July CMHOC Board of Directors Meeting. I will send out materials for Board, Staff, and Stakeholder review prior to the September Board meeting.

5. Compassionate Heart Ministries Town Hall Meeting

Had the pleasure of meeting over 40 Parents, Guardians, and Consumers on 8/6/24 from 6-9PM to listen to concerns and questions related to CMH services. The following issues were raised:

- a. CLS authorization process is unclear and inconsistent
- b. CMH is denying service to anyone who is receiving services from the ISD
- c. Lack of respite and CLS providers
- d. Lack of clarity related to CMH Access standards
- e. Lack of responsiveness and customer service from CMH Staff
- f. Lack of CMH assistance to keep Consumers in their own homes with supports.
- g. Lack of community education on what services CMH provides.

6. CMHOC Systems Look

Over the past 90 days I have been completing the initial stages of the CMHOC System Look. The purpose of the Systems look is to complete a comprehensive evaluation of the following:

- a. **Foundational Source Review** (Key documents, contracts, policies, regulations) that tell us what we are **obligated to do** as a CMH. In essence, it's the **"What"**.
- b. **Outcome Review**: Based on an understanding of what we are obligated to provide we then determine the desired outcomes and standards of excellence. In essence, the **"Why"**.
- c. **Structural Review**: Review of the organizational structure to determine do we have the right organizational structure to meet our obligations. (staffing, hierarchy, provider network, functions of each department...) In essence the **"How"**.
- d. **Process Review**: Review of our organizational processes, operational guidelines, assessment and measurement tools, procedures, and logic models. In Essence the **"How and When"**

I have completed the Foundational Source Review and will now be focusing on the Outcome and Structural Review and will be providing updates to the Board, CMH Leadership, CMH Employees, and Community in September and October 2024. I hope to have a comprehensive System Look Analysis complete in the next 90 days.

Respectfully Submitted



Michael Brashears, Psy.D
Executive Director
Community Mental Health of Ottawa County



Executive Director S.W.O.T Analysis Results

8-23-24

Analysis Structure and Response Rate



Development and Utilization of
CMHOC S.W.O.T Analysis
Questionnaire (Anonymous)

CMHOC Board of Directors
CMHOC Leadership
CMHOC All Staff



Time Frame

June-July 2024



Response Rate

CMHOC Board of Directors : 9/11- **81%**
CMHOC Leadership Group: 12/12- **100%**
CMHOC ALL-Staff: 63/169- **38%**

Questions

Strengths: Please list the three greatest Strengths of your department and or service line. Strengths are defined as distinctive characteristics, systems, programs, or attributes.

Weaknesses: Please list three areas of improvement that is needed in your department and/or service line.

Opportunities: What are some opportunities for growth or new service opportunities for your department or service line?

Threats: What are the external and internal threats that put your department or service line at risk?

Morale: In your opinion, what is the overall level of morale within your department or service line? (1= extremely low, 10= extremely high).

All-Staff and Leadership Results Summary

Strengths

- Teamwork
- Staff Longevity
- Consumer Focused

Weakness

- Space
- Capacity and Caseload Size
- Internal Communication and Lack of Clear Organizational Processes and Guidelines.
- Lack of CLS and Residential Service Providers

Opportunities

- New Electronic Health Record
- Training (Best Practices and Evidence Based Practices)
- Increase Collaboration with Community Stakeholders and Providers

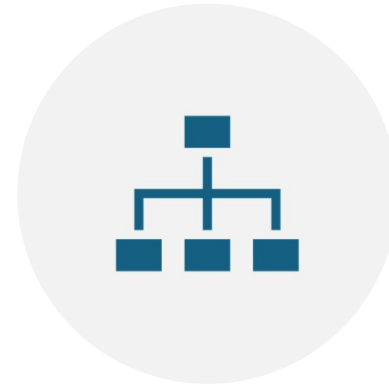
Threats

- Lack of Knowledge of CMH Board and County Commissioner related to CMH Requirements and Services and Political Climate
- Staff Burnout
- Lack of Funding

All Staff and Leadership Group Morale Ratings



ALL STAFF: AVERAGE
RATING 6.29/10



CMH LEADERSHIP:
6.83/10

CMHOC Board Results Summary

Strengths

- Strong Financial Footing
- Staff Expertise and longevity
- Desire to Serve Community

Weakness

- Lack of Community Awareness Related to CMH Services and Eligibility
- Tension Between CMH Board Members and Lack of Trust in Communication from Staff
- Lack of Support For Families with MH or IDD Children or Young Adults
- Lack of CLS and Residential Service Providers

Opportunities

- Expansion of Services Utilizing Millage and CCBHC Funding
- Management and Oversight of Millage Funds
- Increase Coordination with Community Stakeholders and Families

Threats

- Political Climate within the County and CMH Board
- Lack of Strategic Plan and Outcome Measurement
- Lack of Adequate Provider Network



CMHOC Board Morale Rating

- **Morale-CMH Staff:** In your opinion, what is the overall level of morale you have observed related to the Community Mental Health of Ottawa County Staff
 - 5.44/10
- **Morale-CMH Board:** In your opinion, what is the overall level of morale you have observed related to the Community Mental Health of Ottawa County Board
 - 7.33/10



Discussion





Next Steps

- Develop Strategic Planning Process to Address Findings
 - September 2024
- Complete CMHOC Organizational Strategic Planning Process within 90 Days.

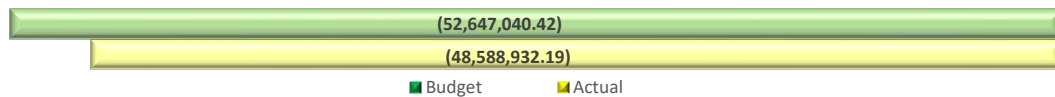


Community Mental Health of Ottawa County
Fiscal Year 2024 Statement of Activities
For Period Ending August 31 2024

222 Mental Health and SUD Fund

	Annual Budget	YTD Budget	YTD Actual	Over/ (Under) Budget
Revenues				
Medicaid	43,522,909.00	39,895,999.92	37,385,765.08	(2,510,234.84)
Healthy Michigan	3,110,226.00	2,851,040.50	2,535,210.93	(315,829.57)
Autism	6,800,000.00	6,233,333.33	5,954,949.10	(278,384.23)
General Fund	4,105,232.00	3,763,129.33	3,782,385.00	19,255.67
COFR	327,863.00	300,541.08	200,537.53	(100,003.55)
Grants	174,337.00	159,808.92	107,457.06	(52,351.86)
Transfers	118,904.00	108,995.33	-	(108,995.33)
Local Funds	462,167.00	423,653.08	346,625.25	(77,027.83)
Other - Revenue	299,275.00	274,335.42	200,055.49	(74,279.93)
Sub-Total	58,920,913.00	54,010,836.92	50,512,985.44	(3,497,851.48)
SUD Medicaid	1,145,000.00	1,049,583.33	945,952.79	(103,630.54)
SUD Healthy Michigan	2,855,000.00	2,617,083.33	1,767,054.29	(850,029.04)
SUD Grants	1,692,766.00	1,551,702.17	996,353.89	(555,348.28)
SUD Other - Revenue	293,478.00	269,021.50	173,545.56	(95,475.94)
SUD Sub-Total	5,986,244.00	5,487,390.33	3,882,906.53	(1,604,483.80)
Total Revenue	64,907,157.00	59,498,227.25	54,395,891.97	(5,102,335.28)
Expenses				
Salaries & Benefits	15,882,586.00	14,559,037.17	13,169,197.20	(1,389,839.97)
General Client Care	32,980,021.00	30,231,685.92	30,293,421.41	61,735.49
Psychiatrist	837,500.00	767,708.33	716,560.91	(51,147.42)
Respite	440,044.00	403,373.67	399,033.18	(4,340.49)
Personal Care	6,049,277.00	5,545,170.58	5,579,734.39	34,563.81
Transportation	12,900.00	11,825.00	9,621.80	(2,203.20)
Contractual Services	309,486.00	283,695.50	229,689.41	(54,006.09)
Supplies	240,681.00	220,624.25	132,525.73	(88,098.52)
Other	1,341,175.00	1,229,410.42	1,196,286.05	(33,124.37)
Administration	1,282,460.00	1,175,588.33	1,175,586.72	(1.61)
Sub-Total	59,376,130.00	54,428,119.17	52,901,656.80	(1,526,462.37)
SUD Salaries & Benefits	1,018,220.00	933,368.33	718,738.93	(214,629.40)
General Client Care	3,928,586.00	3,601,203.83	3,471,378.21	(129,825.62)
Room & Board	41,000.00	37,583.33	36,820.44	(762.89)
Transportation	10,000.00	9,166.67	1,953.80	(7,212.87)
SUD Supplies	34,558.00	31,678.17	9,259.70	(22,418.47)
SUD Other	15,391.00	14,108.42	14,864.56	756.14
SUD Admin	178,524.00	163,647.00	163,646.78	(0.22)
SUD Sub-Total	5,226,279.00	4,790,755.75	4,416,662.42	(374,093.33)
Total Expenses	64,602,409.00	59,218,874.92	57,318,319.22	(1,900,555.70)
Increase (decrease) in net position	304,748.00	279,352.33	(2,922,427.25)	(3,201,779.58)

Total Medicaid Funding



Medicaid Revenues Budget to Actual (4,058,108)

Actual % 89%
Target % 92%

Date Prepared: 9/23/2024



**Community Mental Health of Ottawa County
Fiscal Year 2024 Statement of Activities
For Period Ending August 31 2024**

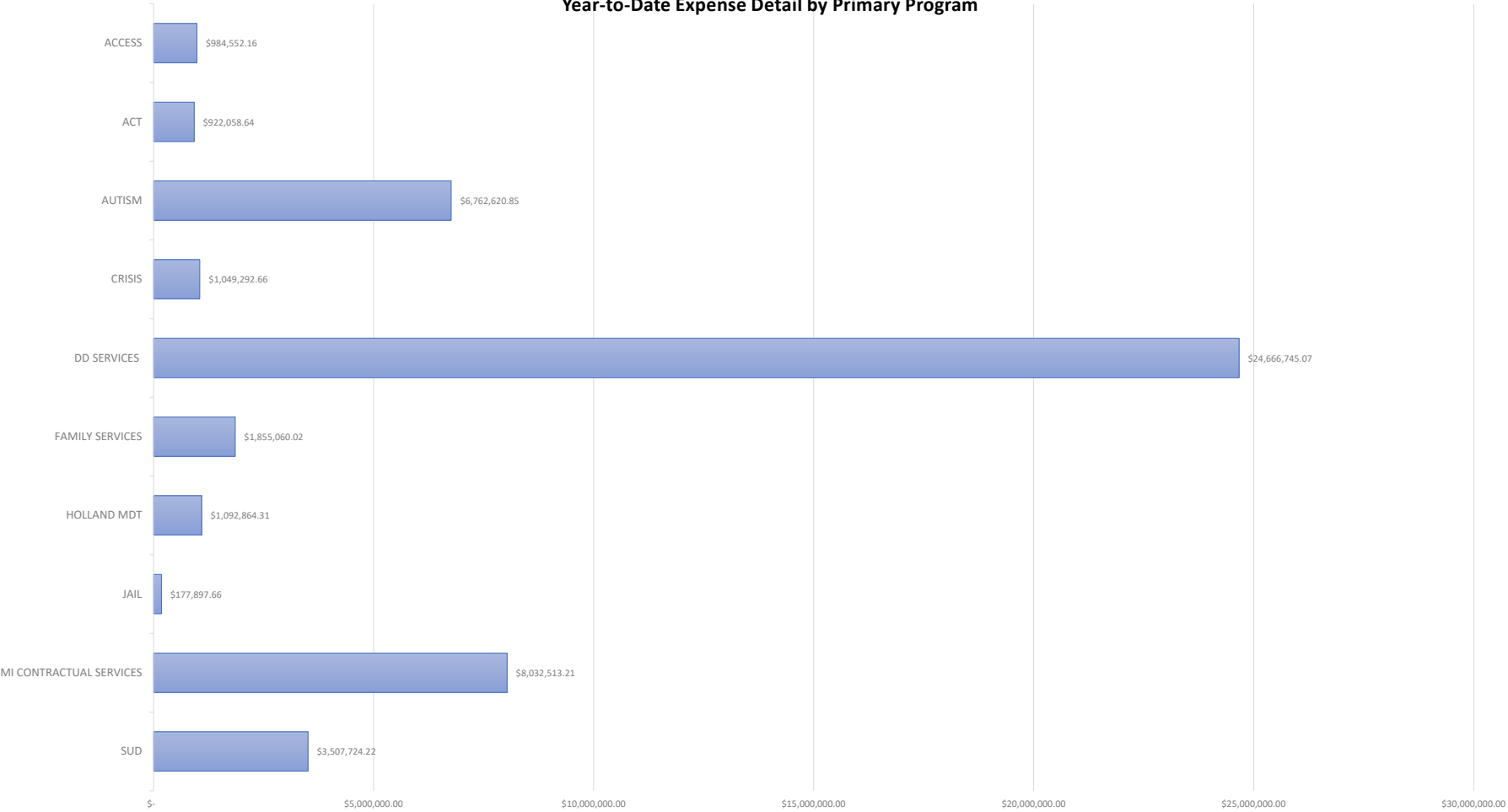
223 Millage and Grants Fund

	Annual Budget		YTD Budget		YTD Actual		Over/ (Under)
Revenues							
Property Taxes	\$ 4,416,017	\$	\$ 4,048,016	\$	\$ 4,386,567	\$	338,552
Grants	\$ 3,392,038	\$	\$ 3,109,368	\$	\$ 2,128,040		(981,328)
Transfers	\$ 368,904	\$	\$ 338,162	\$	\$ 250,000		(88,162)
Other - Revenue	\$ 587,448	\$	\$ 538,494	\$	\$ 154,036		(384,458)
<hr/>							
Total Revenue	8,764,407		8,034,040		6,918,643		(1,115,397)
Millage Expenses							
Autism Services	\$ 98,133	\$	\$ 89,955	\$	\$ 88,857		(1,098)
MI Adult Treatment Services	\$ 141,838	\$	\$ 130,018	\$	\$ 118,718		(11,300)
DD Treatment Services	\$ 2,748,219	\$	\$ 2,519,201	\$	\$ 2,502,151		(17,050)
Family Services	\$ 172,000	\$	\$ 157,667	\$	\$ 147,393		(10,273)
Community Services	\$ 678,534	\$	\$ 621,990	\$	\$ 342,119		(279,870)
<hr/>							
Sub-Total	3,838,724		3,518,830		3,199,239		(319,591)
Grant Expenses							
Salaries & Benefits	\$ 1,753,294	\$	\$ 1,607,186	\$	\$ 1,417,645		(189,541)
Contractual Services	\$ 1,134,245	\$	\$ 1,039,725	\$	\$ 912,652		(127,072)
Supplies	\$ 65,584	\$	\$ 60,119	\$	\$ 33,632		(26,487)
Other	\$ 98,965	\$	\$ 90,718	\$	\$ 49,614		(41,104)
<hr/>							
Sub-Total	3,052,088		2,797,747		2,413,544		(384,203)
Total Expenses	6,890,812		6,316,578		5,612,783		(703,795)
Increase (decrease) in net position	\$ 1,873,595	\$	\$ 1,717,462	\$	\$ 1,305,860	\$	(411,602)

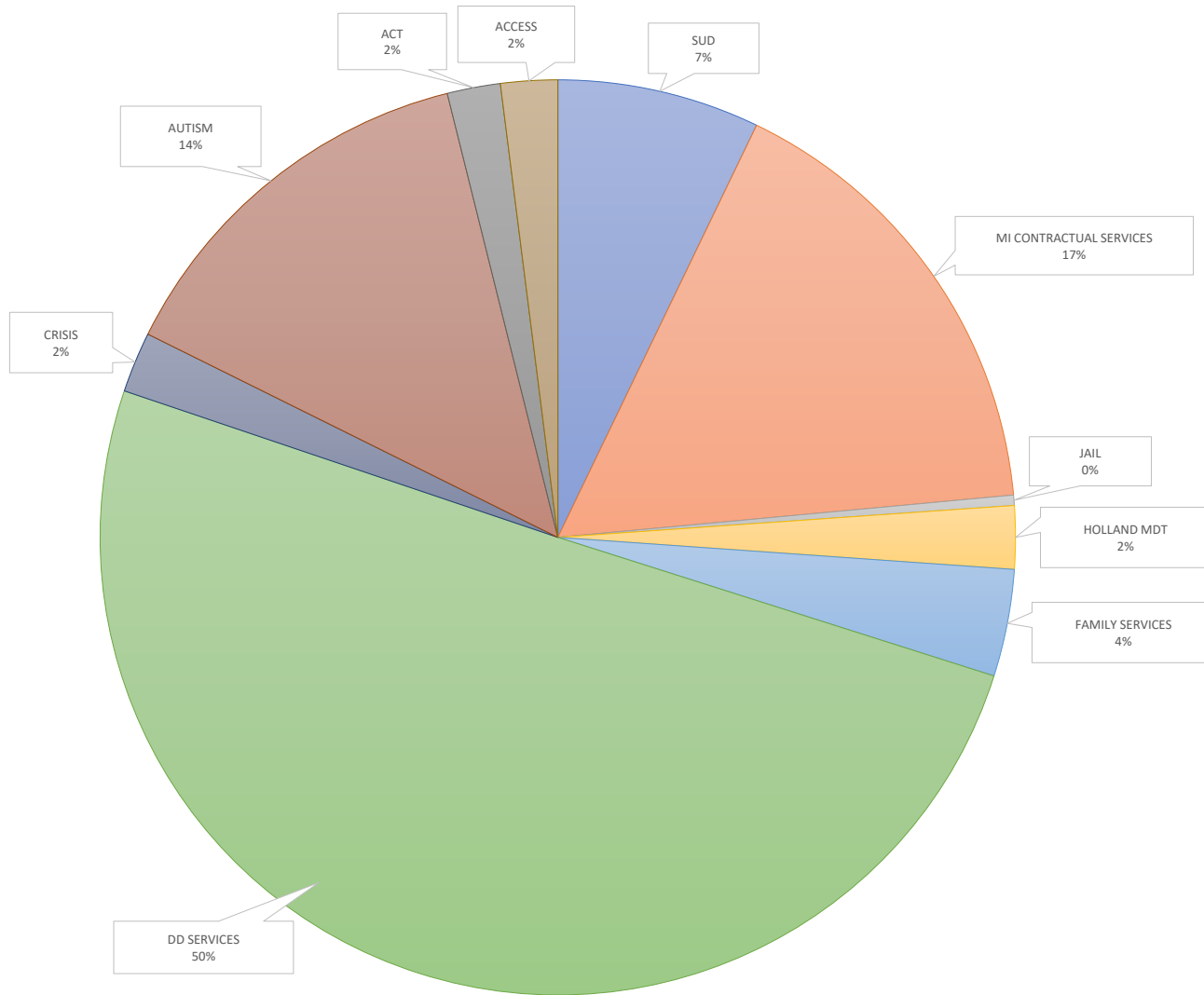
Actual % **81%**
Target % **92%**
Date Prepared: 9/23/2024

**Community Mental Health of Ottawa County
Additional FY24 Budget Detail
For Period Ending August 31 2024**

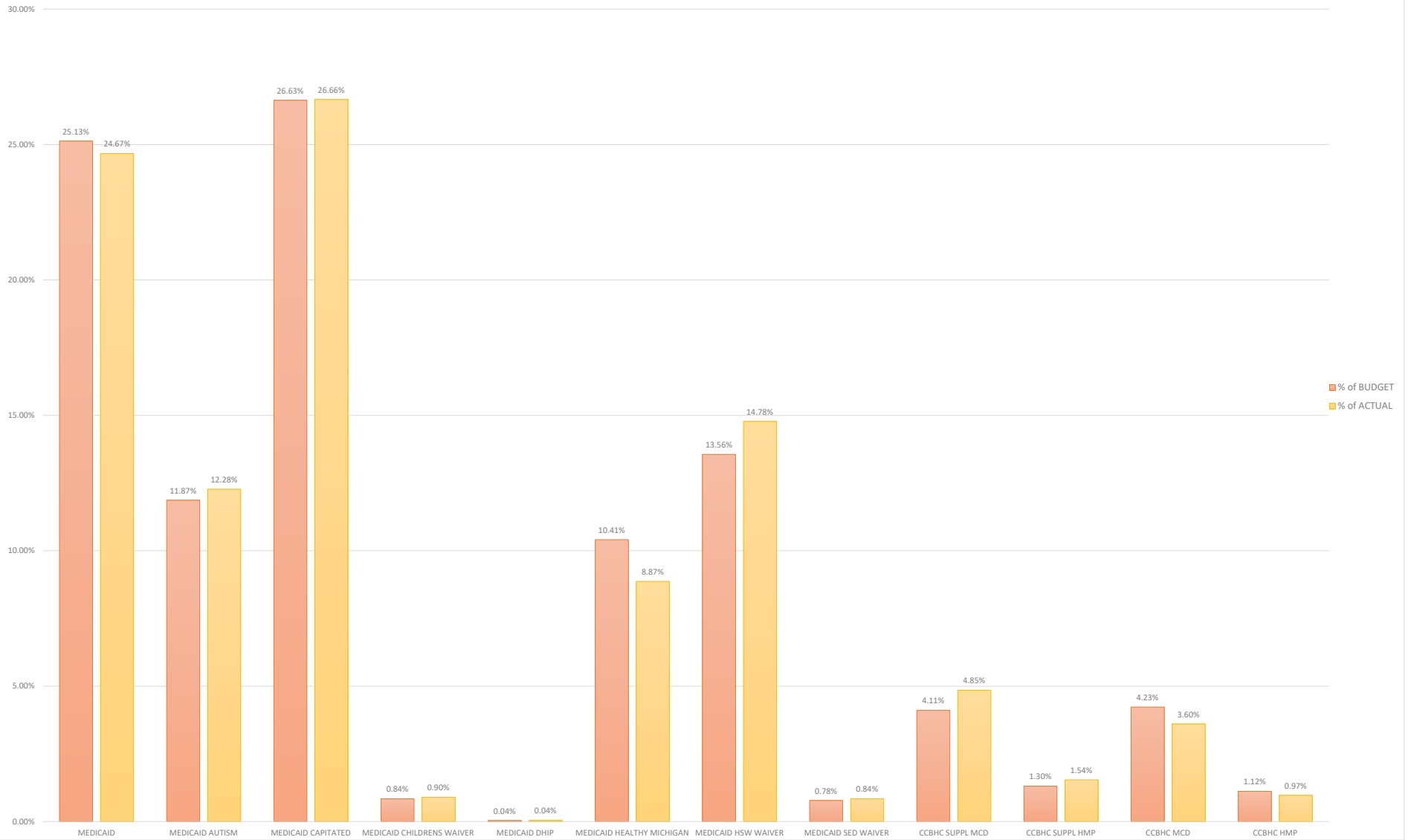
Year-to-Date Expense Detail by Primary Program



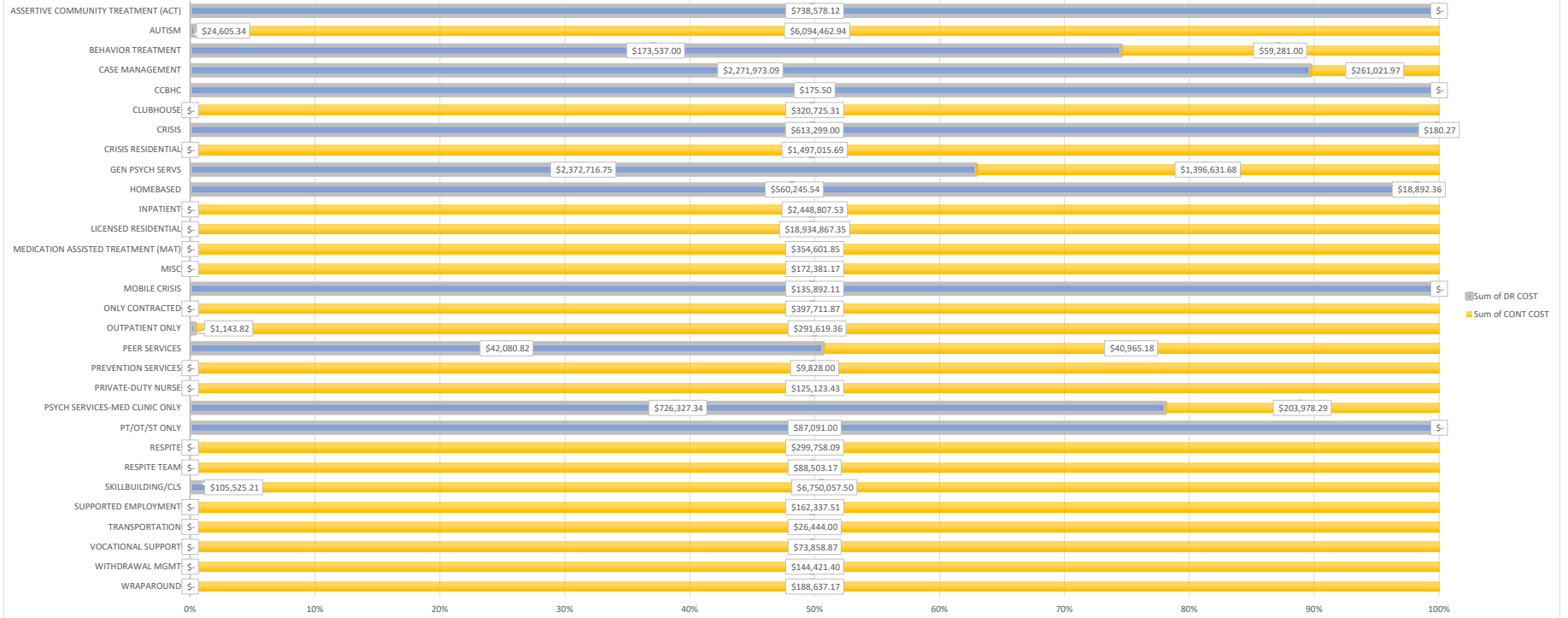
YEAR-TO-DATE EXPENSE SUMMARY BY PRIMARY PROGRAM TYPE



YEAR-TO-DATE REVENUES BY FUNDING TYPE



CONTRACTED AND DIRECT-RUN SERVICES BY ACTIVITY TYPE



Lakeshore Regional Entity Combined Monthly FSR Summary
 FY 2024
 July 2024 Reporting Month
 Reporting Date: 9/16/24

ACTUAL:	HealthWest	Network180	OnPoint	Ottawa	West Michigan	LRE	Total
Total Distributed Medicaid/HMP Revenue	56,862,490	144,420,902	24,450,561	40,902,606	17,119,062	8,310,734	292,066,355
Total Capitated Expense	51,109,602	160,806,858	22,734,670	41,345,688	17,173,591	8,310,734	301,481,144
Actual Surplus (Deficit)	5,752,888	(16,385,957)	1,715,891	(443,082)	(54,529)	-	(9,414,789)
% Variance	10.12%	-11.35%	7.02%	-1.08%	-0.32%	0.00%	
Information regarding Actual (Threshold: Surplus of 5% and deficit of 1%)	More individuals are being served under the CCBHC model versus the CMH model	Network180 is experiencing increase demands in autism and specialized residential services. Additionally, revenue projections fell for the first nine months of the year. Even with the increased revenue rates, in order to serve individuals as required.	Surplus is due to higher than projected services being categorized as CCBHC. Further, OnPoint has intentionally held on certain expenditures and adding of new positions due to declining revenue projections. We expect this surplus to continue to reduce in future months, with the steep decline in enrollment. Note: Last month 7.55%	Anticipating additional CCBHC offsetting revenues	Less than threshold for explanation.	Less than threshold for explanation.	
PROJECTION:	HealthWest	Network180	OnPoint	Ottawa	West Michigan	LRE	Total
LRE Revenue Projections as of: <i>June Revised</i>							
Total Projected Medicaid/HMP Revenue	68,024,906	170,301,214	29,430,499	49,448,716	20,282,799	18,151,519	355,639,653
Total Capitated Expense Projections	65,831,522	189,749,678	28,313,730	50,204,488	20,066,511	18,151,519	372,317,448
Projected Surplus (Deficit)	2,193,384	(19,448,465)	1,116,769	(755,772)	216,288	-	(16,677,796)
% Variance	3.22%	-11.42%	3.79%	-1.53%	1.07%	0.00%	
Information regarding Projections (Threshold: Surplus of 5% and deficit of 1%)	Less than threshold for explanation.	Network180 is experiencing increase demands in autism and specialized residential services. Additionally, revenue projections fell for the first nine months of the year. Even with the increased revenue rates, in order to serve individuals as required.	Less than threshold for explanation.	Anticipating additional CCBHC offsetting revenues	Less than threshold for explanation.	Less than threshold for explanation.	
PROPOSED SPENDING PLAN:	HealthWest	Network180	OnPoint	Ottawa	West Michigan	LRE	Total
Submitted to the LRE as of:	11/1/2023	9/22/2023	6/7/2024	8/16/2024	8/12/2024		
Medicaid/HMP Revenue			DRAFT ONLY - NOT ACCEPTED AS FINAL				
Total Budgeted Medicaid/HMP Revenue	69,625,245	166,119,203	29,788,300	50,550,063	20,438,999	13,922,556	350,444,367
Total Budgeted Capitated Expense	64,957,020	173,091,232	28,688,702	50,204,488	20,066,511	13,922,556	350,930,510
Budgeted Surplus (Deficit)	4,668,225	(6,972,029)	1,099,598	345,575	372,488	-	(486,143)
% Variance	6.70%	-4.20%	3.69%	0.68%	1.82%	0.00%	
Information regarding Spending Plans (Threshold: Surplus of 5% and deficit of 1%)	HealthWest had a planned positive variance in the spending plan to account for historic shifts.	Network180 has significant unmet service need in autism and specialized residential services and a very fragile provider network. In order to maintain a provider network to provide required services, rate increases from 3-5% are necessary. Additionally, revenue projections continue to fall monthly as enrollment trends downward.	Less than threshold for explanation.	Less than threshold for explanation.	Less than threshold for explanation.	Less than threshold for explanation.	
Variance between Projected and Proposed Spending Plan	(2,474,841)	(12,476,436)	17,171	(1,101,347)	(156,200)	-	(16,191,653)
% Variance	-3.55%	-7.51%	0.06%	-2.18%	-0.76%	0.00%	
Explanation of variances between Projected and Proposed Spending Plan (Threshold: Surplus of 5% and deficit of 1%)	Planned surplus in the spending plan to account for historic swings	Network180 is experiencing increase demands in autism and specialized residential services. In order to serve individuals as required, expenses will exceed distributed revenue.	Less than threshold for explanation.	Anticipating additional CCBHC offsetting revenues	Less than threshold for explanation.	Less than threshold for explanation.	

Lakeshore Regional Entity Combined Monthly FSR Summary
 FY 2024
 July 2024 Reporting Month
 Reporting Date: 9/16/24

CCBHC ACTIVITY							
	HealthWest	Network180	OnPoint	Ottawa	West Michigan	LRE	Total
ACTUAL:							
Distributed Medicaid/HMP CCBHC Revenue							
Total Distributed Medicaid/HMP CCBHC Revenue	15,647,429	19,340,832	8,668,196	5,883,048	9,835,085	877,189	60,211,536
Total CCBHC Expense	21,253,144	20,718,980	6,750,794	3,695,367	9,944,462	72,193	62,434,940
Actual CCBHC Surplus (Deficit)	(5,605,715)	(1,378,148)	1,917,402	2,187,681	(109,377)	804,996	(2,223,404)
% Variance	-35.83%	-7.13%	22.12%	37.19%	-1.11%	91.77%	
Information regarding CCBHC Actual (Threshold: Surplus of 5% and deficit of 1%)	CCBHC costs continue to be higher than our PPS. Rehmann is analyzing our fee schedule and we will be updating this within the next month. HealthWest has created an internal project improvement team of leadership and executive members to thoroughly analyze CCBHC services, productivity, and rates. So far we have been able to reduce the negative variance by 1.64%. LRE Note: Deficit is the responsibility of the CCBHC and not the PIHP.	As Network180 continues to implement CCBHC, daily visits have not ramped up during the first few months, but we expect this to stabilize over the year. LRE Note: Deficit is the responsibility of the CCBHC and not the PIHP.	OnPoint has provided more daily visits than projected, resulting in higher revenue and surplus. LRE Note: Surplus is retained by the CCBHC and not the PIHP.	CCBHC distribution ahead of service activity. LRE Note: Surplus is retained by the CCBHC and not the PIHP.	CCBHC expense is higher due to increasing staff cost. West Michigan has implemented processes to enhance productivity and reduce service cost. LRE Note: Deficit is the responsibility of the CCBHC and not the PIHP.	Surplus is used to cover PIHP administration on traditional capitation administration expenses. Amount may be incorrect because MDHHS has not provided the new FY24 CCBHC PIHP Administrative rates.	
PROJECTION:							
Total Projected Medicaid/HMP CCBHC Revenue	21,235,992	24,822,814	9,197,728	6,009,401	11,653,450	1,052,627	73,942,173
Total CCBHC Expense Projections	25,129,087	25,432,744	8,587,146	6,009,401	12,464,281	86,632	77,709,291
Projected CCBHC Surplus (Deficit)	(3,893,095)	(609,930)	610,582	(0)	(810,831)	965,996	(3,767,117)
% Variance	-18.33%	-2.46%	6.64%	0.00%	-6.96%	91.77%	
Information regarding CCBHC Projections (Threshold: Surplus of 5% and deficit of 1%)	CCBHC costs are higher than anticipated. HW is implementing productivity standards. LRE Note: Deficit is the responsibility of the CCBHC and not the PIHP.	As Network180 continues to implement CCBHC, daily visits have not ramped up during the first few months, but we expect this to stabilize over the year. LRE Note: Deficit is the responsibility of the CCBHC and not the PIHP.	OnPoint has provided more daily visits than projected, resulting in higher revenue and surplus. LRE Note: Surplus is retained by the CCBHC and not the PIHP.	Less than threshold for explanation.	CCBHC expense is higher due to increasing staff cost. West Michigan has implemented processes to enhance productivity and reduce service cost. LRE Note: Deficit is the responsibility of the CCBHC and not the PIHP.	Surplus is used to cover PIHP administration on traditional capitation administration expenses. Amount may be incorrect because MDHHS has not provided the new FY24 CCBHC PIHP Administrative rates.	
PROPOSED SPENDING PLAN:							
Submitted to the LRE as of:	11/1/2023	9/22/2023	6/7/2024	8/16/2024	8/12/2024		
Total Budgeted Medicaid/HMP CCBHC Revenue	17,933,215	33,799,561	8,962,199	6,009,401	11,769,698	1,052,627	79,526,701
Total Budgeted CCBHC Expense	22,785,723	27,167,455	8,194,559	6,009,401	12,464,281	86,632	76,708,049
Budgeted Surplus (Deficit)	(4,852,508)	6,632,106	767,640	-	(694,583)	965,996	2,818,652
% Variance	-27.06%	19.62%	8.57%	0.00%	-5.90%	91.77%	
Information regarding CCBHC Spending Plans (Threshold: Surplus of 5% and deficit of 1%)	CCBHC costs are higher than anticipated. HW is implementing productivity standards.	Network180's initial spending plan showed CCBHC would produce a surplus of revenue over expenses based on PPS-1 amounts and projected daily visits.	OnPoint has provided more daily visits than projected, resulting in higher revenue and surplus.	Less than threshold for explanation.	CCBHC expense is higher due to increasing staff cost. West Michigan has implemented processes to enhance productivity and reduce service cost.	Surplus is used to cover PIHP administration on traditional capitation administration expenses. Amount may be incorrect because MDHHS has not provided the new FY24 CCBHC PIHP Administrative rates.	
Variance between CCBHC Projected and Proposed Spending Plan							
% Variance	959,413 5.35%	(7,242,036) -21.43%	(157,059) -1.75%	(0) 0.00%	(116,248) -0.99%	- 0.00%	(6,585,769)
Explanation of variances between CCBHC Projected and Proposed Spending Plan (Threshold: Surplus of 5% and deficit of 1%)	CCBHC services continue to grow and HW is working on staffing updates and productivity standards to better align with the needs.	As Network180 continues to implement CCBHC, daily visits have not ramped up during the first few months, but we expect this to stabilize over the year.	Change in projected surplus from spending plan is due to more services being categorized as CCBHC.	Less than threshold for explanation.	Less than threshold for explanation.	Less than threshold for explanation.	

Lakeshore Regional Entity
 FY2024 FSR Monthly Comparison of Surplus/(Deficit)

Actual	Oct	Nov	Change	Dec	Change	Jan	Change	Feb	Change	Mar	Change	April	Change	May	Change	June	Change	July	Change
HW	1,026,730	3,107,460	2,080,730	5,579,467	2,472,007	3,199,392	(2,380,075)	3,605,190	405,798	3,645,112	39,922	4,121,059	475,947	4,321,986	200,927	5,083,745	767,759	5,752,888	669,143
N180	165,809	759,302	593,493	289,272	(470,030)	204,160	(85,112)	(1,777,913)	(1,982,073)	(4,556,100)	(2,778,187)	(7,040,896)	(2,484,796)	(8,152,848)	(1,111,951)	(11,413,632)	(3,260,784)	(16,385,957)	(4,972,325)
OnPoint	358,611	925,043	566,432	1,450,703	525,660	2,032,241	581,538	1,333,301	(698,940)	2,074,950	741,649	1,529,935	(545,015)	1,484,423	(45,512)	1,852,813	368,391	1,715,891	(136,923)
Ottawa	3,447,859	4,673,590	1,225,731	2,874,179	(1,799,411)	3,822,418	948,239	3,032,139	(790,280)	2,997,878	(34,261)	3,674,280	676,402	1,962,820	(1,711,460)	5,947,406	3,984,586	(443,082)	(6,390,488)
WM	146,548	323,797	177,249	196,638	(127,159)	221,256	24,618	263,777	42,521	(194,679)	(458,456)	(252,186)	(57,507)	(300,664)	(48,478)	(322,028)	(21,364)	(54,529)	267,498
Total	5,145,557	9,789,192	4,643,635	10,390,259	601,067	9,479,467	(910,792)	6,456,493	(3,022,974)	3,967,160	(2,489,333)	2,032,192	(1,934,969)	(684,282)	(2,716,474)	1,148,305	1,832,588	(9,414,789)	(10,563,094)

Projection	Oct	Nov	Change	Dec	Change	Jan	Change	Feb	Change	Mar	Change	April	Change	May	Change	June	Change	July	Change
HW	4,668,224	3,624,722	(1,043,502)	2,921,274	(703,448)	2,243,222	(678,052)	1,896,615	(346,607)	487,028	(1,409,587)	1,014,668	527,640	1,584,465	569,797	1,450,071	(134,394)	2,193,384	743,313
N180	(6,972,029)	(22,055,426)	(15,083,397)	(17,050,789)	5,004,637	(19,607,308)	(2,556,519)	(15,887,604)	3,719,704	(16,512,771)	(625,167)	(15,000,462)	1,512,308	(16,632,024)	(1,631,562)	(19,324,604)	(2,692,580)	(19,448,465)	(123,861)
OnPoint	8,048	(477,886)	(485,934)	708,344	1,186,230	(137,133)	(845,477)	1,502,157	1,639,290	1,502,157	-	1,099,597	(402,560)	841,662	(257,935)	1,096,746	255,084	1,116,769	20,023
Ottawa	(595,855)	388,401	984,256	931,628	543,227	(403,186)	(1,334,814)	(281,286)	121,900	(2,110,937)	(1,829,651)	(1,400,740)	710,197	(1,229,657)	171,082	(708,396)	521,262	(755,772)	(47,377)
WM	467	(264,270)	(264,737)	(584,357)	(320,087)	(836,946)	(252,589)	(480,749)	356,197	(480,749)	-	(217,496)	263,253	(472,126)	(254,629)	260,872	732,997	216,288	(44,583)
Total	(2,891,145)	(18,784,459)	(15,893,314)	(13,073,900)	5,710,559	(18,741,351)	(5,667,451)	(13,250,867)	5,490,484	(17,115,272)	(3,864,405)	(14,504,433)	2,610,839	(15,907,679)	(1,403,246)	(17,225,311)	(1,317,631)	(16,677,796)	547,515

Proposed Spending Plan/Budget	Oct	Nov	Change	Dec	Change	Jan	Change	Feb	Change	Mar	Change	April	Change	May	Change	June	Change	July	Change
HW	4,668,225	4,668,225	-	4,668,225	-	4,668,225	(0)	4,668,225	-	4,668,225	-	4,668,225	-	4,668,225	-	4,668,225	-	4,668,225	-
N180	(6,972,029)	(6,972,029)	-	(6,972,029)	-	(6,972,029)	0	(6,972,029)	-	(6,972,029)	-	(6,972,029)	-	(6,972,029)	-	(6,972,029)	-	(6,972,029)	-
OnPoint	8,048	8,048	-	8,048	-	8,048	0	8,048	-	8,048	-	1,099,598	1,091,550	1,099,598	-	1,099,598	-	1,099,598	-
Ottawa	79,645	79,645	-	79,645	-	79,645	-	79,645	-	(28,840)	(108,485)	(28,840)	-	(28,840)	-	345,575	374,415	345,575	-
WM	467	467	-	467	-	467	-	467	-	467	0	467	-	467	-	372,488	372,021	372,488	-
Total	(2,215,644)	(2,215,644)	-	(2,215,644)	-	(2,215,644)	(0)	(2,215,644)	-	(2,324,129)	(108,485)	(1,232,579)	1,091,550	(1,232,579)	-	(486,143)	746,436	(486,143)	-

Base Capitation Only. Does not include CCBHC activity.

Lakeshore Regional Entity
FY2024 FSR Monthly Comparison of Surplus/(Deficit) Detail
(Excluding CCBHC)

ACTUAL:	HealthWest	Network180	OnPoint	Ottawa	West Michigan	Total
Distributed Medicaid/HMP						
Medicaid/HMP	2,147,521	(9,707,578)	(144,794)	(1,220,689)	(1,534,224)	(10,459,765)
Autism	3,605,367	(6,678,378)	1,860,685	777,607	1,479,695	1,044,976
Total Distributed Medicaid/HMP Revenue	5,752,888	(16,385,957)	1,715,891	(443,082)	(54,529)	(9,414,789)
PROJECTION:	HealthWest	Network180	OnPoint	Ottawa	West Michigan	Total
Distributed Medicaid/HMP						
Medicaid/HMP	(1,728,697)	(15,467,842)	(739,153)	(1,014,999)	(1,473,844)	(20,424,536)
Autism	3,922,081	(3,980,622)	1,855,922	259,227	1,690,132	3,746,741
Total Distributed Medicaid/HMP Revenue	2,193,384	(19,448,465)	1,116,769	(755,772)	216,288	(16,677,796)

Community Mental Health of Ottawa County Board Summary - Existing Contracts September 30, 2024										
Count	Contract Agency	Contract Type	Service	Purpose	Contract Start	Contract End	Financial Risk Threshold	Budgeted Amount	Primary Funding Source	Contract Amount Included in Budget
1	Cherry Street Services, Inc. DBA Cherry Health	Amendment	Additional Support Services	To include the provision of \$5,000 monthly invoice submission for the Millage Scholarship funds. This will support the Clubhouse programs for the purpose of providing Psychosocial Rehabilitation services to Ottawa County residents with mental health disorders who are not eligible for CMHOC services or are no longer a CMH consumer	10/1/2023	9/30/2025	\$50,001 - \$250,000	\$60,000	Millage	Yes
2	Qonverge, LLC DBA Revel Marketing	Renewal	Other - Marketing	To provide 160 hours of marketing services to include: print and digital annual report, annual millage infographic updates, 1-3 videos on programs and accessing help, social media campaigns, digital strategy consulting and promotions, brochures and other print advertising collateral as needed, and updates, hosting, and management of annual report webpage	10/1/2024	9/30/2026	\$0 - \$50,000	\$20,000	Millage	Yes
3	State of Michigan DBA Michigan Rehabilitation Services	Renewal	Vocational Services	To provide supported employment and skill building services with a collaborative service model for CMHOC consumers	10/1/2024	9/30/2025	\$0 - \$50,000	\$30,000	Millage	Yes
4	Kaizen Health	Renewal	Other - Transportation	To provide transportation services that assist in increasing access to healthcare services and improve health and wellness of CMHOC consumers with intellectual/developmental disabilities.	9/30/2024	9/29/2025	\$0 - \$50,000	\$43,061	Grant	Yes
5	Dale Bird-Cortes	Renewal	Other - Support and/or Training	To provide nutritional education and support for CMHOC consumers with identified needs (diabetes, obesity, etc.) that require specialized attention	9/30/2024	9/29/2025	\$0 - \$50,000	\$8,000	Grant	Yes
6	Tri-Cities Family YMCA	Renewal	Other - Support and/or Training	To coordinate care with community partners to improve the health and wellness of consumers by offering gym memberships to CMHOC consumers	9/30/2024	9/29/2025	\$0 - \$50,000	\$16,800	Grant	Yes
7	Love Your Neighbor	Renewal	Other - Support and/or Training	To provide group therapy resources to Life Skills participants. Resources will focus on four major topics: general anxiety disorder, depression, stress disorder, and substance use disorder	9/30/2024	9/29/2025	\$0 - \$50,000	\$18,098	Grant	Yes
8	Ottawa County Community Action Agency	Renewal	Other - Housing	To provide Housing Quality Standards (HQS) inspections for CMHOC Permanent Supportive Housing Program.	10/1/2024	6/30/2025	\$0 - \$50,000	Fee for Service	Grant	Yes
9	TBD Solutions, Inc.	Renewal	Other - IT and/or Consulting	To provide technical support and consultation services for the implementation of CCBHC	9/30/2024	9/29/2025	\$0 - \$50,000	\$2,999	Grant	Yes
10	Integrated Behavioral Health Analytics, LLC	Renewal	Other - IT and/or Consulting	To provide IT consulting services for MMBPIS and CCBHC reporting requirements	10/1/2024	9/30/2025	\$50,001 - \$250,000	Fee for Service	LRE (Medicaid)	Yes
11	Holland Community Hospital	Renewal	Inpatient	To provide inpatient services on a regional value-based payment model.	10/1/2024	9/30/2026	\$750,001+	Fee for Service	LRE (Medicaid)	Yes
12	Forest View Hospital	Renewal	Inpatient	To provide inpatient services on a regional value-based payment model.	10/1/2024	9/30/2026	\$750,001+	Fee for Service	LRE (Medicaid)	Yes
13	Pine Rest Christian Mental Health Services	Renewal	Inpatient	To provide inpatient services on a regional value-based payment model.	10/1/2024	9/30/2026	\$750,001+	Fee for Service	LRE (Medicaid)	Yes
14	Cedar Creek Hospital	Renewal	Inpatient	To provide inpatient services on a regional value-based payment model.	10/1/2024	9/30/2026	\$50,001 - \$250,000	Fee for Service	LRE (Medicaid)	Yes
15	Mercy Health Partners DBA Trinity Health Muskegon	Renewal	Inpatient	To provide inpatient services on a regional value-based payment model.	10/1/2024	9/30/2026	\$50,001 - \$250,000	Fee for Service	LRE (Medicaid)	Yes
16	Trinity Health Grand Rapids Hospital	Renewal	Inpatient	To provide inpatient services on a regional value-based payment model.	10/1/2024	9/30/2026	\$50,001 - \$250,000	Fee for Service	LRE (Medicaid)	Yes
17	Havenwyck Hospital	Renewal	Inpatient	To provide inpatient services on a regional value-based payment model.	10/1/2024	9/30/2026	\$250,001 - \$500,000	Fee for Service	LRE (Medicaid)	Yes

SERVICE CONTRACTS FOR BOARD APPROVAL

Contract Agency: Cherry Street Services, Inc. DBA Cherry Health

Board Summary Reference Number: 01

Contract Type: Amendment

Contract Period: 10/01/2023 through 9/30/2025

Purpose of Contract: To include the provision of \$5,000 monthly invoice submission for the Millage Scholarship funds. This will support the Clubhouse programs for the purpose of providing Psychosocial Rehabilitation services to Ottawa County residents with mental health disorders who are not eligible for CMHOC services or are no longer a CMH consumer.

Agency Overview: Cherry Health is a contractual provider currently in good standing with CMHOC and provides multiple services, including: Clubhouse, Individual/Group Therapy, Peer-Delivered and Peer Operated Supports, SUD Medication Assisted Treatment (MAT), SUD Outpatient Treatment, and Treatment Planning.

Agency Website: www.cherryhealth.org

Program Description: The Clubhouse through Cherry Health provides Psychosocial Rehabilitation services to Ottawa County residents with mental health disorders who are not eligible for CMHOC services or are no longer a CMH consumer.

Reimbursement Process: Monthly invoicing

Financial Risk Threshold: \$50,001 - \$250,000 **Budgeted Amount:** \$60,000

Primary Funding Source: Millage

Contract Boilerplate: Common Contract FY24

SERVICE CONTRACTS FOR BOARD APPROVAL

Contract Agency: Qonverge, LLC DBA Revel Marketing

Board Summary Reference Number: 02

Contract Type: Renewal

Contract Period: 10/01/2024 through 9/30/2026

Purpose of Contract: To provide 160 hours of marketing services to include: digital annual report, infographic updates, 1-3 videos on programs and accessing help, social media campaigns, digital strategy consulting and promotions, brochures and other print advertising collateral as needed, and updates, hosting, and management of annual report webpage.

Agency Overview: Revel is a contractual agency currently in good standing with CMHOC. They provide comprehensive marketing services through market analysis and research, personalized plans, marketing communication planning, traditional and digital methods, brand identity and messaging, print collateral, video production, and more.

Agency Website: www.revelmarketing.com

Program Description: Revel provides marketing services for CMHOC. Current service array includes: digital annual report; updates, hosting, and management of annual report webpage; infographic updates; social media campaigns; brochures, flyers, business cards, and additional print collateral; and digital strategy consulting and promotions.

Reimbursement Process: Lump sum payment

Financial Risk Threshold: \$0 - \$50,000 **Budgeted Amount:** \$20,000

Primary Funding Source: Millage

Contract Boilerplate: Service Agreement (non-Medicaid)

SERVICE CONTRACTS FOR BOARD APPROVAL

Contract Agency: State of Michigan DBA Michigan Rehabilitation Services

Board Summary Reference Number: 03

Contract Type: Renewal

Contract Period: 10/01/2024 through 9/30/2025

Purpose of Contract: To provide supported employment and skill building services with a collaborative service model for CMHOC consumers.

Agency Overview: Michigan Rehabilitation Services (MRS) is a contractual agency in good standing. They provide vocational rehabilitation (VR) services to eligible individuals with disabilities. These services are consistent with the consumer’s unique strengths, resources, priorities, concerns, abilities, capabilities, interests, and informed choice, and will help to prepare the consumer for and engage in employment and achieve economic self-sufficiency.

Agency Website: <https://www.michigan.gov/leo/bureaus-agencies/mrs>

Program Description: MRS provides, arranges, and/or purchases VR services necessary for determining eligibility, priority for service, and VR needs. They may also provide, arrange, and/or purchase those VR services related to an Individualized Plan for Employment necessary to assist the individual in preparing for, securing, retaining, or regaining an employment outcome in an integrated setting that is consistent with the individual’s strengths, resources, priorities, concerns, abilities, capabilities, interests, and informed choice.

Reimbursement Process: Lump sum payment

Financial Risk Threshold: \$0 - \$50,000 **Budgeted Amount:** \$30,000

Primary Funding Source: Millage

Contract Boilerplate: Interagency Cash Transfer Agreement (Vendor Provided Agreement)

SERVICE CONTRACTS FOR BOARD APPROVAL

Contract Agency: Kaizen Health

Board Summary Reference Number: 04

Contract Type: Renewal

Contract Period: 9/30/2024 through 9/29/2025

Purpose of Contract: To provide transportation services that assist in increasing access to healthcare services and improve health and wellness of CMHOC consumers with intellectual/developmental disabilities (I/DD).

Agency Overview: Kaizen Health is a contractual agency currently in good standing with CMHOC. The agency is based out of Chicago, IL and is designed to assist consumers with accessing healthcare services by working with local transportation companies to meet transportation needs.

Agency Website: <https://kaizenhealth.org/>

Program Description: Kaizen Health will work with local transportation companies such as Uber, Lyft, and taxi services. Kaizen Health utilizes care coordinators to set up rides to/from medical appointments, specialty appointments, resources in the community, and groups/classes for CMHOC consumers. Reminder notifications are provided to consumers and rides are based on availability of the service providers in the community.

Reimbursement Process: Invoice submissions based on count and type of transportation provided.

Financial Risk Threshold: \$0 - \$50,000 **Budgeted Amount:** \$43,061

Primary Funding Source: Grant

Contract Boilerplate: Service Agreement (non-Medicaid)

SERVICE CONTRACTS FOR BOARD APPROVAL

Contract Agency: Dale Bird-Cortes

Board Summary Reference Number: 05

Contract Type: Renewal

Contract Period: 9/30/2024 through 9/29/2025

Purpose of Contract: To provide nutritional education and support for CMHOC consumers with identified needs (diabetes, obesity, etc.) that require specialized attention.

Agency Overview: Dale Bird-Cortes is a contractual provider currently in good standing with CMHOC. They provide nutritional education and support for adults with Intellectual/Developmental Disabilities, Severe Mental Illness, and/or Substance Use Disorders.

Agency Website: N/A

Program Description: Through this contract, Dale Bird-Cortes will provide personalized nutritional support and guidance to CMHOC consumers with identified health needs that require specialized attention. Services provided include: nutritional education classes, groups, and one-on-one support.

Reimbursement Process: Invoice submissions based on count and type of service provided.

Financial Risk Threshold: \$0 - \$50,000 **Budgeted Amount:** \$8,000

Primary Funding Source: Grant

Contract Boilerplate: Service Agreement (non-Medicaid)

SERVICE CONTRACTS FOR BOARD APPROVAL

Contract Agency: Tri-Cities Family YMCA

Board Summary Reference Number: 06

Contract Type: Renewal

Contract Period: 9/30/2024 through 9/29/2025

Purpose of Contract: To coordinate care with community partners to improve the health and wellness of consumers by offering gym memberships to CMHOC consumers.

Agency Overview: Tri-Cities Family YMCA is based out of Grand Haven and is dedicated to strengthening the community by offering fitness classes, a fitness center, personal training, health and wellness programs, and programming for aquatics.

Agency Website: www.tcfymca.org

Program Description: Gym memberships to this agency will be provided to CMHOC consumers with mental illness and/or substance use disorders. These memberships can be used to access all programming and services at the Tri-Cities Family YMCA provides. The memberships will also assist consumers in improving their health and well-being and assist in reducing and eliminating financial barriers in accessing these services.

Reimbursement Process: Lump sum payment

Financial Risk Threshold: \$0 - \$50,000 **Budgeted Amount:** \$16,800

Primary Funding Source: Grant

Contract Boilerplate: Service Agreement (non-Medicaid)

SERVICE CONTRACTS FOR BOARD APPROVAL

Contract Agency: Love Your Neighbor

**Board Summary
Reference Number:** 07

Contract Type: Renewal

Contract Period: 9/30/2024 through 9/29/2025

**Purpose of
Contract:** To provide group therapy resources to Life Skills participants. Resources will focus on four major topics: general anxiety disorder, depression, stress disorder, and substance use disorder.

Agency Overview: Love Your Neighbor is a contractual provider currently in good standing with CMHOC and is a family support center located in Hudsonville, MI. They provide services for under-resourced families in Ottawa County including: Life Skills Program, Food Pantry, Group Therapy, the Connection Center, and Medical Services assistance.

Agency Website: www.lovewm.org

**Program
Description:** The Life Skills program offered through Love Your Neighbor is a weekly, long-term program offering local families the ability to achieve their personal goals by learning how to better handle a variety of daily issues.

**Reimbursement
Process:** Lump sum payment.

**Financial Risk
Threshold:** \$0 - \$50,000 **Budgeted Amount:** \$18,098

**Primary Funding
Source:** Grant

**Contract
Boilerplate:** Service Agreement (non-Medicaid)

SERVICE CONTRACTS FOR BOARD APPROVAL

Contract Agency:	Ottawa County Community Action Agency	
Board Summary Reference Number:	08	
Contract Type:	Renewal	
Contract Period:	10/01/2024 – 06/30/2025	
Purpose of Contract:	To provide Housing Quality Standards (HQS) inspections for CMHOC Permanent Supportive Housing Program.	
Agency Overview:	Ottawa County Community Action Agency (OCCAA) is a contractual provider currently in good standing with CMHOC and provides multiple services for food security, utility assistance, emergency home repair, and energy efficiency. OCCAA aims to reduce the effects of financial hardships by promoting self-sufficiency and empowering individuals and families to achieve economic independence.	
Agency Website:	https://www.miottawa.org/Community/CAA/	
Program Description:	Housing inspections will be completed in relation to CMHOC's HUD rental assistance programs for consumers who meet HUD's criteria for being homeless and disabled. HQS inspections will be conducted on all prospective rental units to assure the unit meets the minimum criteria as established by HUD and will additionally be completed on an annual basis.	
Reimbursement Process:	Monthly invoicing	
Financial Risk Threshold:	\$0 - \$50,000	Budgeted Amount: Fee for Service
Primary Funding Source:	Grant	
Contract Boilerplate:	Service Agreement (non-Medicaid)	

SERVICE CONTRACTS FOR BOARD APPROVAL

Contract Agency: TBD Solutions, Inc.

Board Summary Reference Number: 09

Contract Type: Renewal

Contract Period: 9/30/2024 through 9/29/2025

Purpose of Contract: To provide technical support and consultation services for the implementation of CCBHC.

Agency Overview: TBD Solutions is a contractual provider currently in good standing with CMHOC. They are a consulting firm located in Grand Rapids, MI and provide consultative, analytic, and operations support to CMHOC for the CCBHC-IA grant.

Agency Website: www.tbdsolutions.com

Program Description: TBD Solutions staff provides technical assistance related to CCBHC-IA grant requirements and evaluation to support activities. This is necessary for the success of implementation and ensuring CCBHC-IA requirements are met.

Reimbursement Process: Invoice based on hours of service provided.

Financial Risk Threshold: \$0 - \$50,000 **Budgeted Amount:** \$2,999

Primary Funding Source: Grant

Contract Boilerplate: N/A – Provider Issued Agreement

SERVICE CONTRACTS FOR BOARD APPROVAL

Contract Agency:	Integrated Behavioral Health Analytics, LLC	
Board Summary Reference Number:	10	
Contract Type:	Renewal	
Contract Period:	10/01/2024 through 09/30/2025	
Purpose of Contract:	To provide IT consulting services for MMBPIS and CCBHC reporting requirements.	
Agency Overview:	Integrated Behavioral Health Analytics, LLC (IBH) provides data analytic services to behavioral health organizations. IBH also provides grant evaluation, needs assessments, prevention science and analytics, evidence-based practice policy, quality improvement solutions, and outcome measures. Their offices are located in Michigan and Florida.	
Agency Website:	www.ibhanalytics.com	
Program Description:	IBH will provide MMBPIS reporting, including LRE and HSAG audit support, as well as project management. They will also complete CCBHC quality measures including data collection and reporting.	
Reimbursement Process:	Monthly invoice	
Financial Risk Threshold:	\$50,001 - \$250,000	Budgeted Amount: Fee for Service
Primary Funding Source:	LRE Medicaid	
Contract Boilerplate:	Service Agreement	

SERVICE CONTRACTS FOR BOARD APPROVAL

Contract Agency:	Holland Community Hospital
Board Summary Reference Number:	11
Contract Type:	Renewal
Contract Period:	10/1/2024 through 9/30/2026
Purpose of Contract:	To provide inpatient services on a regional value-based payment model.
Agency Overview:	Holland Hospital is a contractual provider currently in good standing with CMHOC and provides inpatient services for CMHOC consumers. The contracted facility is located in Holland, MI.
Agency Website:	www.hollandhospital.org
Program Description:	This program offers adult inpatient services, adult partial hospitalization, adult intensive outpatient, inpatient electroconvulsive therapy (ECT), and outpatient ECT.
Reimbursement Process:	Medicaid reimbursable on a fee for service basis
Financial Risk Threshold:	\$750,001+ Budgeted Amount: Fee for Service
Primary Funding Source:	LRE Medicaid
Contract Boilerplate:	Common Contract FY25 – Inpatient

SERVICE CONTRACTS FOR BOARD APPROVAL

Contract Agency:	Forest View Hospital
Board Summary Reference Number:	12
Contract Type:	Renewal
Contract Period:	10/1/2024 through 9/30/2026
Purpose of Contract:	To provide inpatient services on a regional value-based payment model.
Agency Overview:	Forest View Hospital is a contractual provider currently in good standing with CMHOC. Services provided include inpatient services and partial hospitalization. The contracted facility is located in Grand Rapids, MI.
Agency Website:	www.forestviewhospital.com
Program Description:	This program encompasses inpatient treatment and partial hospitalization for children, adolescents, and adults with mental illness.
Reimbursement Process:	Medicaid reimbursable on a fee for service basis
Financial Risk Threshold:	\$750,001+ Budgeted Amount: Fee for Service
Primary Funding Source:	LRE Medicaid
Contract Boilerplate:	Common Contract FY25 – Inpatient

SERVICE CONTRACTS FOR BOARD APPROVAL

Contract Agency: Pine Rest Christian Mental Health Services

Board Summary Reference Number: 13

Contract Type: Renewal

Contract Period: 10/1/2024 through 9/30/2026

Purpose of Contract: To provide inpatient services on a regional value-based payment model.

Agency Overview: Pine Rest Christian Mental Health Services is a contractual provider currently in good standing with CMHOC and provides inpatient services for CMHOC consumers. The contracted facility is located in Grand Rapids, MI.

Agency Website: www.pinerest.org

Program Description: This program offers inpatient services in the following capacity: inpatient, partial hospitalization, intensive outpatient, inpatient treatment for dual diagnosis, specialized partial hospitalization, and electroconvulsive therapy (ECT) in both inpatient and outpatient settings.

Reimbursement Process: Medicaid reimbursable on a fee for service basis

Financial Risk Threshold: \$750,001+ **Budgeted Amount:** Fee for Service

Primary Funding Source: LRE Medicaid

Contract Boilerplate: Common Contract FY25 – Inpatient

SERVICE CONTRACTS FOR BOARD APPROVAL

Contract Agency: Cedar Creek Hospital

Board Summary Reference Number: 14

Contract Type: Renewal

Contract Period: 10/1/2024 through 9/30/2026

Purpose of Contract: To provide inpatient services on a regional value-based payment model.

Agency Overview: Cedar Creek Hospital is a contractual provider currently in good standing with CMHOC. The facility is located in Saint Johns, MI.

Agency Website: www.cedarcreekhospital.com

Program Description: This program provides inpatient treatment for children, adolescents, and adults with mental illness.

Reimbursement Process: Medicaid reimbursable on a fee for service basis

Financial Risk Threshold: \$50,001 - \$250,000 **Budgeted Amount:** Fee for Service

Primary Funding Source: LRE Medicaid

Contract Boilerplate: Common Contract FY25 – Inpatient

SERVICE CONTRACTS FOR BOARD APPROVAL

Contract Agency:	Mercy Health Partners DBA Trinity Health Muskegon
Board Summary Reference Number:	15
Contract Type:	Renewal
Contract Period:	10/1/2024 through 9/30/2026
Purpose of Contract:	To provide inpatient services on a regional value-based payment model.
Agency Overview:	Trinity Health Muskegon is a contractual provider currently in good standing with CMHOC and provides inpatient services for CMHOC consumers. The contracted facility is located in Muskegon, MI.
Agency Website:	www.trinityhealthmichigan.org/location/trinity-health-muskegon-hospital
Program Description:	Trinity Health Muskegon provides inpatient treatment for adults with mental illness.
Reimbursement Process:	Medicaid reimbursable on a fee for service basis
Financial Risk Threshold:	\$50,001 - \$250,000 Budgeted Amount: Fee for Service
Primary Funding Source:	LRE Medicaid
Contract Boilerplate:	Common Contract FY25 – Inpatient

SERVICE CONTRACTS FOR BOARD APPROVAL

Contract Agency:	Trinity Health Grand Rapids Hospital
Board Summary Reference Number:	16
Contract Type:	Renewal
Contract Period:	10/1/2024 through 9/30/2026
Purpose of Contract:	To provide inpatient services on a regional value-based payment model.
Agency Overview:	Trinity Health – Grand Rapids Hospital is a contractual provider currently in good standing with CMHOC. The facility is located in Grand Rapids, MI.
Agency Website:	www.trinityhealthmichigan.org/location/trinity-health-grand-rapids-hospital
Program Description:	Trinity Health – Grand Rapids provides psychiatric inpatient services for adults with mental illness. In addition, there is a specialized Older Adult psychiatric inpatient unit located at the facility.
Reimbursement Process:	Medicaid reimbursable on a fee for service basis
Financial Risk Threshold:	\$50,001 - \$250,000 Budgeted Amount: Fee for Service
Primary Funding Source:	LRE Medicaid
Contract Boilerplate:	Common Contract FY25 – Inpatient

SERVICE CONTRACTS FOR BOARD APPROVAL

Contract Agency: Havenwyck Hospital

Board Summary Reference Number: 17

Contract Type: Renewal

Contract Period: 10/1/2024 through 9/30/2026

Purpose of Contract: To provide inpatient services on a regional value-based payment model.

Agency Overview: Havenwyck Hospital is a contractual provider currently in good standing with CMHOC. The facility is located in Auburn Hills, MI.

Agency Website: www.havenwyckhospital.com

Program Description: Havenwyck Hospital provides inpatient treatment for youth, adolescents, and adults with mental illness.

Reimbursement Process: Medicaid reimbursable on a fee for service basis

Financial Risk Threshold: \$250,001 - \$500,000 **Budgeted Amount:** Fee for Service

Primary Funding Source: LRE Medicaid

Contract Boilerplate: Common Contract FY25 – Inpatient

Community Mental Health of Ottawa County Board Summary - New Contracts September 30, 2024										
Count	Contract Agency	Contract Type	Service	Purpose	Contract Period		Financial Risk Threshold	Budgeted Amount	Primary Funding Source	Contract Amount Included in Budget
					Start	End				
1	Spectrum Health Hospitals DBA Corewell Health Grand Rapids Hospitals Medical Psychiatric – Helen DeVos Children’s Hospital	New	Inpatient	To provide a single case agreement for inpatient services for a child consumer of CMHOC services.	9/12/2024	10/3/2024	\$50,001 - \$250,000	Fee for Service	LRE (Medicaid)	Yes
2	Community Programs, Inc. DBA Meridian Health Services	New	Residential Services	To increase provider panel for Substance Use Disorder residential services for sub-acute detox and clinically managed high intensity short-term substance use treatment.	10/1/2024	9/30/2025	\$0 - \$50,000	Fee for Service	LRE (Medicaid)	Yes
3	Peter Chang Enterprises, Inc. DBA PCE Systems	New	Other - IT and/or Consulting	To develop and implement a new Electronic Medical Records system to replace the existing system and provide an all-encompassing system	11/1/2024	10/31/2027	\$250,001 - \$500,000	\$377,800	LRE (Medicaid)	Yes
4	Entiva Behavioral Health LLC	New	Autism Services	To increase provider panel for Autism services in Ottawa County.	10/1/2024	9/30/2025	\$50,001 - \$250,000	Fee for Service	LRE (Medicaid)	Yes
5	Sonder Center for Neurodevelopment LLC	New	Autism Services	To increase provider panel for Autism services in Ottawa County.	10/1/2024	9/30/2025	\$50,001 - \$250,000	Fee for Service	LRE (Medicaid)	Yes
6	Extended Grace Momentum Center	New	Other - Social Recreational Program	To provide a social recreational program to promote participation and community integration for consumers with disabling conditions.	10/1/2024	9/30/2025	\$50,001 - \$250,000	\$250,000	Millage	Yes
7	Indian Trails Camp DBA IKUS Life Enrichment Services	New	Other - Social Recreational Program	To provide a social recreational program to promote participation and community integration for consumers with disabling conditions.	10/1/2024	9/30/2025	\$50,001 - \$250,000	\$167,272	Millage	Yes
8	Pioneer Resources, Inc.	New	Other - Social Recreational Program	To provide a social recreational program to promote participation and community integration for consumers with disabling conditions.	10/1/2024	9/30/2025	\$50,001 - \$250,000	\$55,200	Millage	Yes
9	Heritage Homes, Inc.	New	Other - Social Recreational Program	To provide a social recreational program to promote participation and community integration for consumers with disabling conditions.	10/1/2024	9/30/2025	\$50,001 - \$250,000	\$233,000	Millage	Yes

SERVICE CONTRACTS FOR BOARD APPROVAL

Contract Agency:	Spectrum Health Hospitals DBA Corewell Health Grand Rapids Hospitals Medical Psychiatric – Helen DeVos Children’s Hospital
Board Summary Reference Number:	01
Contract Type:	New
Contract Period:	09/12/2024 – 10/03/2024
Purpose of Contract:	To provide a single case agreement for inpatient services for a child consumer of CMHOC services.
Agency Overview:	Helen DeVos Children’s Hospital provides pediatric care for a large array of services, including inpatient and specialty care, and is a new contractual provider with CMHOC. The inpatient unit used in this single-case agreement is located in Grand Rapids, MI.
Agency Website:	https://corewellhealth.org/care-and-specialties/childrens/helen-devos-childrens-hospital
Program Description:	Helen DeVos Children’s Hospital will provide pediatric psychiatric inpatient care for youth and adolescents with serious medical and mental/behavioral health concerns.
Reimbursement Process:	Medicaid reimbursable on a fee for service basis
Financial Risk Threshold:	\$50,001 - \$250,000 Budgeted Amount: Fee for Service
Primary Funding Source:	LRE Medicaid
Contract Boilerplate:	Single-Case Agreement

SERVICE CONTRACTS FOR BOARD APPROVAL

Contract Agency: Community Programs, Inc. DBA Meridian Health Services

Board Summary Reference Number: 02

Contract Type: New

Contract Period: 10/01/2024 through 9/30/2025

Purpose of Contract: To increase provider panel for Substance Use Disorder residential services for sub-acute detox and clinically managed high intensity short-term substance use treatment.

Agency Overview: Meridian Health Services provides addiction and recovery services to adult consumers and is a new provider with CMHOC. Their locations in Waterford, MI offer a secure, medically monitored setting for consumers to safely detox from substances and begin the process of recovery.

Agency Website: www.meridian-hs.org

Program Description: Two primary programs will be offered as part of this contract: ASAM Level 3.2 and ASAM Level 3.5. Level 3.2 offers a sub-acute detox that is planned and structured regimen of 24-hour professionally directed evaluation, observation, medical monitoring, and addiction treatment focused on safe withdrawal management and typically lasts 3 to 5 days. Level 3.5 offers a clinically managed residential program. This program is designed for consumers who need a safe, stable living environment to develop and/or demonstrate sufficient recovery skills to avoid immediate relapses or continued use in an imminently dangerous manner. Typical length of stay lasts 7 to 14 days.

Reimbursement Process: Medicaid reimbursable on a fee for service basis

Financial Risk Threshold: \$0 - \$50,000 **Budgeted Amount:** Fee for Service

Primary Funding Source: LRE Medicaid

Contract Boilerplate: Common Contract FY24

SERVICE CONTRACTS FOR BOARD APPROVAL

Contract Agency: Peter Chang Enterprises, Inc. DBA PCE Systems

Board Summary Reference Number: 03

Contract Type: New

Contract Period: 11/01/2024 through 10/31/2027

Purpose of Contract: To develop and implement a new Electronic Medical Records system to replace the existing system and provide an all-encompassing system.

Agency Overview: PCE Systems specializes in the design, implementation and hosting of custom, integrated database computer systems. PCE is the largest Behavioral Health software provider in Michigan serving 44 of the 46 CMHSPs and 9 of the 10 PIHPs.

Agency Website: www.pcesystems.com

Program Description: PCE Systems designs custom Electronic Clinical Health records for behavioral health systems. Their expertise lies in the design, development and implementation of custom systems. Their experience working with Michigan based CMH and PIHP systems has resulted in a customized product that will allow CMHOC to complete required reporting to LRE and MDHHS that is not available with our current vendor.

Reimbursement Process: Monthly invoicing

Financial Risk Threshold: \$250,0001 - \$500,000 **Budgeted Amount:** \$377,800

Primary Funding Source: LRE Medicaid

Contract Boilerplate: Service Agreement

SERVICE CONTRACTS FOR BOARD APPROVAL

Contract Agency: Entiva Behavioral Health LLC

Board Summary Reference Number: 04

Contract Type: New

Contract Period: 10/1/2024 through 9/30/2025

Purpose of Contract: To increase provider panel for autism services in Ottawa County.

Agency Overview: Entiva Behavioral Health LLC is a new agency and will provide autism services to youth and their families. The provider is located in Okemos, MI and will provide home-based services

Agency Website: www.entivabehavioralhealth.com

Program Description: The agency will provide home-based autism services including: treatment planning, individual/group therapy, children’s waiver, behavioral health treatment, behavioral health treatment review, and assessments.

Reimbursement Process: Medicaid reimbursable on a fee for service basis

Financial Risk Threshold: \$50,001 - \$250,000 **Budgeted Amount:** Fee for Service

Primary Funding Source: LRE Medicaid

Contract Boilerplate: Common Contract FY24

SERVICE CONTRACTS FOR BOARD APPROVAL

Contract Agency: Sonder Center for Neurodevelopment LLC

Board Summary Reference Number: 05

Contract Type: New

Contract Period: 10/1/2024 through 9/30/2025

Purpose of Contract: To increase provider panel for autism services in Ottawa County.

Agency Overview: Sonder Center for Neurodevelopment LLC is a new agency and will provide autism services to youth and their families. The provider is located in Saginaw, MI and will provide home-based, community based, and virtual services.

Agency Website: N/A

Program Description: The agency will provide home-based autism services including: treatment planning, individual/group therapy, children's waiver, behavioral health treatment, family support and training, behavioral health treatment review, and assessments.

Reimbursement Process: Medicaid reimbursable on a fee for service basis

Financial Risk Threshold: \$50,001 - \$250,000 **Budgeted Amount:** Fee for Service

Primary Funding Source: LRE Medicaid

Contract Boilerplate: Common Contract FY24

SERVICE CONTRACTS FOR BOARD APPROVAL

Contract Agency: Extended Grace Momentum Center

Board Summary Reference Number: 06

Contract Type: New

Contract Period: 10/01/2024 through 9/30/2025

Purpose of Contract: To provide a social recreational program to promote participation and community integration for consumers with disabling conditions.

Agency Overview: Extended Grace Momentum Center is a contractual provider currently in good standing with CMHOC. They provide a positive space for social and recreational activities related to mental health, well-being, and disability. Services are provided in the community and at their locations in Holland and Grand Haven.

Agency Website: <https://www.momentumcentergh.org/>

Program Description: The social recreational program will help enhance an individual's health and well-being and assist in reducing the barriers of isolation and loneliness for individuals with intellectual/developmental disabilities (I/DD), mental illness, and/or substance use disorders. This program will provide recreational and social opportunities, including: exercise classes, bowling, movie nights, sporting events, crafting, advocacy, cooking, education, and museum visits.

Reimbursement Process: Monthly invoice

Financial Risk Threshold: \$50,001 - \$250,000 **Budgeted Amount:** \$250,000

Primary Funding Source: Millage

Contract Boilerplate: Service Agreement (non-Medicaid)

SERVICE CONTRACTS FOR BOARD APPROVAL

Contract Agency: Indian Trails Camp DBA IKUS Life Enrichment Services

**Board Summary
Reference Number:** 07

Contract Type: New

Contract Period: 10/01/2024 through 9/30/2025

**Purpose of
Contract:** To provide a social recreational program to promote participation and community integration for consumers with disabling conditions.

Agency Overview: Indian Trails Camp DBA IKUS Life Enrichment Services (IKUS) is a contractual agency currently in good standing with CMHOC. They provide Community Living Supports (CLS), Respite, Skill Building Non-Vocational, and Supported Employment services to consumers with intellectual/developmental disabilities (I/DD) and mental health needs. Services are provided at their facility in Grand Rapids.

Agency Website: www.ikuslife.org

**Program
Description:** The social recreational program will help enhance an individual's health and well-being and assist in reducing the barriers of isolation and loneliness for individuals with intellectual/developmental disabilities (I/DD), mental illness, and/or substance use disorders. This program will provide recreational and social opportunities, including: exercise classes, bowling, movie nights, sporting events, crafting, advocacy, cooking, education, and museum visits.

**Reimbursement
Process:** Monthly invoice

**Financial Risk
Threshold:** \$50,001 - \$250,000 **Budgeted Amount:** \$167,272

**Primary Funding
Source:** Millage

**Contract
Boilerplate:** Service Agreement (non-Medicaid)

SERVICE CONTRACTS FOR BOARD APPROVAL

Contract Agency: Pioneer Resources, Inc.

Board Summary Reference Number: 08

Contract Type: New

Contract Period: 10/01/2024 through 9/30/2025

Purpose of Contract: To provide a social recreational program to promote participation and community integration for consumers with disabling conditions.

Agency Overview: Pioneer Resources, Inc. is a contractual provider currently in good standing with CMHOC. They provide an array of individualized supports for consumers with disabling conditions including: supported housing, transportation, employment and training opportunities, recreational programs and camps, autism services, senior programming, and low-income housing. They have two primary locations in Holland and Muskegon.

Agency Website: www.pioneerresources.org

Program Description: The social recreational program will help enhance an individual's health and well-being and assist in reducing the barriers of isolation and loneliness for individuals with intellectual/developmental disabilities (I/DD), mental illness, and/or substance use disorders. This program will provide recreational and social opportunities, including: exercise classes, bowling, movie nights, sporting events, crafting, advocacy, cooking, education, and museum visits.

Reimbursement Process: Monthly invoice

Financial Risk Threshold: \$50,001 - \$250,000 **Budgeted Amount:** \$55,200

Primary Funding Source: Millage

Contract Boilerplate: Service Agreement (non-Medicaid)

SERVICE CONTRACTS FOR BOARD APPROVAL

Contract Agency: Heritage Homes, Inc.

Board Summary Reference Number: 09

Contract Type: New

Contract Period: 10/01/2024 through 9/30/2025

Purpose of Contract: To provide a social recreational program to promote participation and community integration for consumers with disabling conditions.

Agency Overview: Heritage Homes, Inc. is a contractual provider currently in good standing with CMHOC. In addition to the social recreational program, they provide Community Living Services (CLS) and Personal Care services to consumers with intellectual/developmental disabilities (I/DD) and mental health needs in a Specialized Residential setting and Daytime Enrichment program. Services are provided throughout Ottawa county with AFC locations in Holland, Jenison, Grand Haven, and Allendale.

Agency Website: www.heritagehomesinc.org

Program Description: The social recreational program will help enhance an individual's health and well-being and assist in reducing the barriers of isolation and loneliness for individuals with intellectual/developmental disabilities (I/DD), mental illness, and/or substance use disorders. This program will provide recreational and social opportunities, including: exercise classes, bowling, movie nights, sporting events, crafting, advocacy, cooking, education, and museum visits.

Reimbursement Process: Monthly invoice

Financial Risk Threshold: \$50,001 - \$250,000 **Budgeted Amount:** \$233,000

Primary Funding Source: Millage

Contract Boilerplate: Service Agreement (non-Medicaid)