



### **PNC Purpose Statement**

This Council's purpose is to discuss and prioritize issues related to the CMHOC Provider Network. This type of forum will assure that there is a common and consistent message going out from CMHOC to the provider network.

#### **1. Welcome, Introductions and Overview**

*Bill Phelps, Program Coordinator, Contracts and Training*

##### **a. Results of Pre-Meeting Survey**

#### **2. Genoa Pharmacy**

*Jacob Golin, Pharmacy Site Manager*

##### **a. Update on Services**

#### **3. Training Requirements**

*Bill Phelps, Program Coordinator, Contracts and Training*

##### **a. Attachment I/Training Updates**

#### **4. Recipient Rights Updates**

*Briana Fowler, Director of Recipient Rights*

##### **a. Timely Recipient Rights Training Completion for New Hires**

##### **b. In-person classes offered monthly by CMHOC-ORR**

- i. Online option still available through [ImprovingMipractices.org](https://www.improvingmipractices.org), but must send proof of completion to CMHOC ORR/Training Center staff.**

#### **5. Fiscal Updates/Financial Considerations**

*Nicholas Sall, Assistant Finance Manager*

*Laura Peterson, Provider Compliance and Billing Supervisor*

*Krystal Spaans, Provider Compliance and Claims Supervisor*

##### **a. End of Year Submission Deadlines**

##### **b. Outstanding/Disputed Claims**

##### **c. Clean Claims**

##### **d. GIVA**

#### **6. Credentialing and OIG Updates**

*Amy Avery, Program Evaluator*

##### **a. Clinical Application**

##### **b. Criminal Background Checks**

##### **c. OIG Checks**

##### **d. MDHHS Provider Credentialing Process**

##### **e. CMHOC Credentialing Policy**



**7. Contract Updates**

*Bill Phelps, Program Coordinator, Contracts and Training*

- a. **FY2025 Contracts**
- b. **FY2026 Contracting Process and Boilerplate language changes**
- c. **Business Association Agreement (BAA)**
- d. **Improving Communication**
  - i. **ABA Providers Quarterly Meetings**
  - ii. **Others?**

**8. CMH/LRE Updates**

**9. Questions/Feedback**

*Bill Phelps, Program Coordinator, Contracts and Training*

**10. Planning for Next Meeting**

*Bill Phelps, Program Coordinator, Contracts and Training*

- a. **Next meeting: Thursday, March 27, 2025 from 1:30 until 3:00**