



K-12 COVID EXPOSURE NOTIFICATION PROCESS

What You Can Expect After Your Child Has Been Exposed

Automated phone call received from 616-393-5664
Text message received from 888-479-4129

5:30 PM - 7:30 PM, daily



If your child has been identified as a close contact in a COVID-19 school exposure, you will receive one or more of the following: automated phone call, text message, or email from the Ottawa County Department of Public Health (OCDPH), depending on quarantine conditions.

If you are **REQUIRED** to quarantine, you will receive an automated phone call, a text message and an email:



Message will:

- Identify the call is coming from OCDPH
- Identify the name of the student impacted
- State the last exposure date
- Quarantine is required for 10 days, return to school on day 11. Quarantine includes school and events.*

If you are **RECOMMENDED** for quarantine, you will receive an automated phone call:

Messages will not request personal information. They are for notification purposes only.



Automated phone call will:

- Identify the call is coming from OCDPH
- Identify the name of the student impacted
- State the last exposure date
- Quarantine is recommended for 10 days, return to school on day 11. Quarantine includes school and events.*

*A person who is **FULLY VACCINATED OR HAS RECEIVED A LABORATORY DOCUMENTED POSITIVE COVID-19 TEST** within the past 90 days, and is symptom-free, does not have to quarantine. Testing and/or masking recommendations may apply.