

Community Review: Public Presentation of Preliminary Mission, Vision, Values, and Goals

June 13, 2024



Agenda

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- **02** Stakeholder Engagement Summary
- 03 Mission, Vision, Values, Initiatives, & Projects
- **04** Strategic Initiatives & Goals
- **05** Discussion and Questions



Today's Goal

To receive feedback and gain consensus on the proposed Mission, Vision, Values, and Strategic **Initiatives**

Stakeholder Engagement Summary

SURVEYS

Crowe administered surveys to (1) the Public and (2) OCPRC Stakeholders, which were open for responses for 63 days.

Both surveys aimed to understand the community's perception, satisfaction, and needs for the overall park system.

ENGAGEMENT SESSIONS

Crowe hosted **six** engagement sessions and invited the following:

- Ottawa County Parks Staff
- Ottawa County Parks Leadership
- Partner Organizations
- Support Organizations
- Local Units of Government
- Parks Commission / Advisory Committee

5,621

Ottawa County residents and visitors responded to the Public Survey.

6

engagement sessions were hosted by Crowe.

57

stakeholders provided feedback via the Stakeholder Survey.

51

individuals participated in the engagement sessions.



Engagement Session Observations

Engagement Sessions attendees were identified by OCPRC Leadership as key stakeholders. They included parks staff, partner and support organizations, representatives of local government units, and parks commission and advisory committee members.

People Care

The community overwhelmingly supports for OCPRC. People are dedicated to and invested in the success of the parks system. OCPRC's positive reputation and general attitude towards Parks empowered the strategic planning process, resulting in meaningful feedback.

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Maintain vs. Expand

Two contrasting perspectives emerged during the engagement sessions. While some advocate for directing capitol and human resources toward maintaining, enhancing, and protecting current assets, others believe OCPRC should continue to prioritize land expansion and acquisition to accommodate the County's population growth.

OCPRC Existence

There were two primary responses as to why OCPRC exists. First, OCPRC exists for the *public good* so that communities can thrive economically, socially, physically, and intellectually by improving quality of life. Second, OCPRC exists for *environmental preservation* of natural lands, wildlife, and protection from invasive species and human activity.

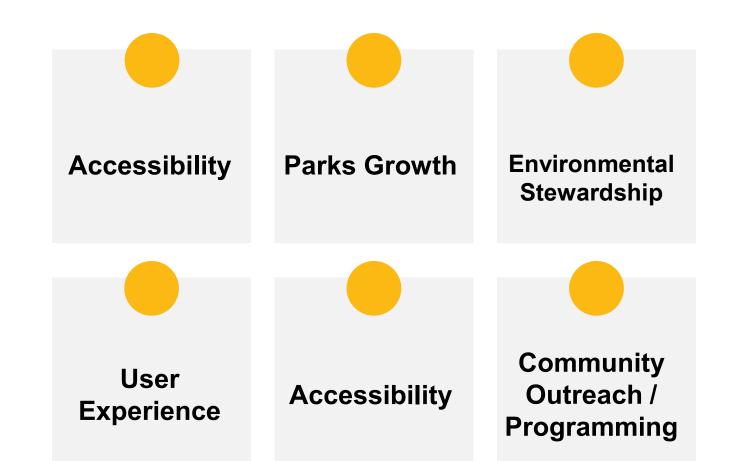
Parks for All

OCPRC and its stakeholders aim to expand efforts to create accessible and welcoming parks for people of all backgrounds, interests, abilities, and ages. This desire includes attracting the "not yet identified personas."



Survey Observations

Over 1,100 survey participants provided additional comments or feedback in addition to responding to the series of multiple-choice questions. Responses were reviewed and categorized based on reoccurring themes.



Mission, Vision, Values, Pillars & Projects

Mission

Describes the core purpose of the OCPRC and why it exists, what it does, and who it serves.

Vision

• Forward-looking, aspirational statement describing OCPRC's ideal future.

Values

Based on the Mission and Vision, these are the ideals that OCPRC strives to uphold when servicing the public.

Strategic Initiatives

In alignment with OCPRC's Mission, Vision, and Values, these initiatives serve as an actionable roadmap and decision-making tools.

Projects

• Activities executed by OCPRC staff and stakeholders to implement the Strategic Plan and move toward the Commission's vision of the future. **Mission:** To enhance well-being by stewarding a connected system of natural communities and promoting outdoor experiences.

Vision: The OCPRC will be a leader in creating a legacy of expansive, accessible, and biodiverse natural communities for all to enjoy.

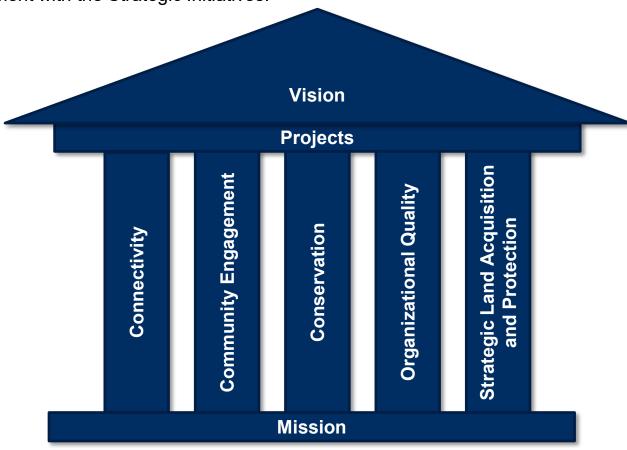
Values: Accessibility, Education, Integrity, Health & Wellness, Sustainability, Collaboration

Strategic Initiatives: Connectivity, Community Engagement, Conservation, Organizational Quality, Strategic Land Acquisition & Protection

Example Projects: modernize restrooms, assess the population and land use areas in the County, reestablish land acquisition funds, increase the number of parks as "effectively invasive free"

Mission, Vision, Values, Initiatives & Projects

The five Initiatives serve as foundation for OCPRC's strategy. OCPRC leadership can determine whether to implement current and future projects based on their alignment with the Strategic Initiatives.



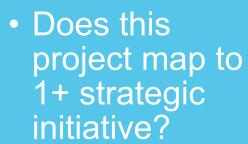
Values & **Initiatives in Action**





- Does this project help OCPRC achieve its vision for the future?
- Does this project align with our values?





 Using the heat map, how strongly does this project drive our strategic plan forward?

For Review

Mission:

To enhance well-being by stewarding a connected system of natural communities and promoting outdoor experiences.

For Review

Proposed Vision:

The Ottawa County Parks and Recreation Commission will be a leader in creating a legacy of expansive, accessible, and biodiverse natural communities for all to enjoy.



For Review

Proposed Values:

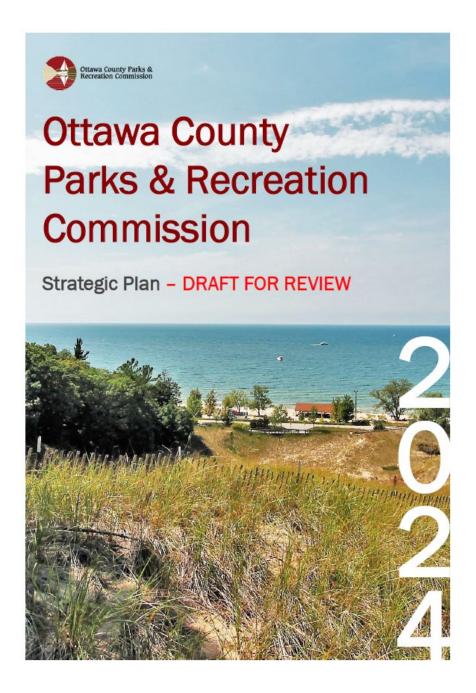
- Accessibility Provide inclusive and accessible parks, facilities, and programs.
- Education Curate experiences to instill an awareness of the land's history and culture and appreciation for nature.
- Integrity Demonstrate transparency, leadership, and commitment to care for the County's natural resources.
- Health & Wellness Promote parks and recreational activities for the health and wellbeing of the community.
- Sustainability Engage in sustainable practices to protect and improve the environmental health of natural communities.
- Collaboration Facilitate partnerships with community and regional organizations and leverage science-based decision making.

Strategic Initiatives

Five initiatives emerged from input received during the strategic planning stakeholder engagement process. The Strategic Initiatives build upon past investments, goals, and objectives and will connect OCPRC's mission with its current and future projects as it strives to achieve its vision.

Strategic Initiative	Goal
Connectivity	OCPRC aims to connect people, expand greenways, and foster community appreciation for natural spaces.
Community Engagement	OCPRC educates and informs the public about what we're doing, why we're doing it, and how they can get involved.
Conservation	OCPRC acts as environmental stewards to respect, protect, and enhance our diverse natural communities.
Organizational Quality	OCPRC sustainably invests in our organization to ensure continued high-quality user experience for visitors and staff.
Strategic Land Acquisition and Protection	Ottawa County parks system serves our growing community by acquiring high-quality natural resources and recreational land near protected property, greenways, and underserved areas.

Discussion & Questions



Additional Inputs

Community Benefits Survey

- Include tourism-based or driven projects
- Provide one-page summary in plan "background" section

Scientific Survey

- Added the "Organizational Quality" pillar
- Reimagined the "Strategic Land Acquisition & Protection" and "Community Engagement" pillars
- Additional investment in projects for the "Conservation" pillar